



**VOLUME 21**

**APRIL 2025**

#### MV.MAGOTHY AT MUMBAI PORT

On behalf of MLB, and speaking personally, I would like to congratulate and thank all of you for the excellent job you performed on the subject vessel's port call to Mumbai. It was not an easy port call by any means, but you were able to get the job done with the minimum of fuss. It is not every day that something as complicated the MAGOTHY comes along, but you all handled yourselves impeccably. A sincere thank you to you all for a job most excellently done.

Regards,

**DAVID BOXALL**  
**CONSULTANT OBO MLB, EMDEN**

---



#### M.T HARI LEELA AT MUMBAI JD PORT

I would like to take a moment to express my sincere appreciation for your outstanding efforts during M.T Hari Leela's recent call at Mumbai JD from 13th to 16th March 2025. Your team's dedication to providing seamless husbandry services, including crew change, engineer attendance, and launch arrangements, was truly impressive. I would like to extend special recognition to your boarding agent, who worked tirelessly on 14th March 2025, despite it being a Holi holiday. Your team's commitment to delivering exceptional service, even on a festive day, is a testament to your professionalism and work ethic. Thank you again for your hard work and dedication. Your efforts are highly appreciated.

Warm Regards,

**CHETAN JAGDALE**  
**ASSISTANT MANAGER - PORT OPERATIONS**  
**CASTLE SHIPS PVT. LTD. (IND-AUST GROUP)**

---



#### MV HEILAN STAR AT MORMUGAO PORT

We sincerely thank you for your endeavors during our vessel staying at GOA. Your team's powerful strength made a significant difference, and we truly appreciate the time and effort you have dedicated. Furthermore, looking forward to further cooperation on normal business in future, appreciated yours again and Wishing you great health and lasting prosperity.

Best Regards

**ZHANGCHAO**  
**AS AGENT FOR NASCO**

---



## APJ KABIR ANAND AT PARADIP PORT

Appreciate JM Baxi,Paradip and boarding staff in carrying out such large crew change (7 Sign On + 7 Sign Off)with ease and as per Vessel convenience which include Customs/Immigration formalities and arranging Crew Transportation at various times.

Thanks and Best Regards

**CAPT.R.PRABHU**  
**MASTER**  
**M.V.APJ KABIR ANAND**

---



## MV HAPPY DYNAMIC AT MUMBAI PORT

Herewith I would like to exhibit my appreciation for your support, coordination and guidance during our loading process and prior vessels arrival to Mundra and Mumbai ports. Both of you have demonstrated a professionalism and reliable attitude during a loading process. We are looking forward to work together again for the next calls to India ports.

Kind regards.

**DMITRII KOBELEV**  
**MV HAPPY DYNAMIC**  
**BIGLIFT SHIPPING**

---





**VOLUME 20**

**FEBRUARY 2025**

## MV CELEBRITY MILLENIUM AT COCHIN PORT

I wanted to share that we completed the Indian F2F immigration process today, and it went exceptionally well. The presence of 8 dedicated officers made a significant difference in the efficiency and overall experience. For future reference, maintaining this level of officers support for this class of vessel is essential. JMBaxi Cochin Mr. Sajith, it would be greatly appreciated if you could convey our gratitude to the head of immigration in Cochin. I also plan to personally thank them upon our arrival to port.

Thank you all for your efforts!

Regards,

**ISMAIL ARIKAN**  
**HOTEL DIRECTOR , HOTEL OPERATIONS**  
**CELEBRITY MILLENNIUM-CELEBRITY CRUISES**



Email I received from Ismail, Hotel Director on Millennium. Our efforts were very well appreciated by both guests and the onboard team. Everything went as well as it could have, and I can't thank you enough for everything you and the teams did in preparation for this turnaround. We had many challenges, but we managed to mitigate even the worst of them. Though the day itself presented some issues, and did not go without hiccups, I don't believe it could have gone better. Please express my gratitude to your teams, and take my personal thanks for everything you all did to ensure a smooth operation.

Until next time,

**MATTHEW DUCHARME**  
**MANAGER, PORT SERVICES EMEA**  
**ROYAL CARIBBEAN GROUP**



## MV CELEBRITY MILLENIUM

We wanted to express our gratitude for our recent operation regarding India. Your's and team insights were incredibly valuable, and we genuinely saw the huge improvement compare to our December call. Your support and help are truly appreciated and play a significant role in shaping our collaborative efforts moving forward. Hope new Terminal will bring new accomplishments to India during our November 2025 call. We are excited about what we can achieve together! Thank you once again for sharing your expertise in this field.

**ML TEAM**  
**ISMAIL ARIKAN**  
**HOTEL DIRECTOR , HOTEL OPERATIONS**  
**CELEBRITY MILLENNIUM- CELEBRITY CRUISES**



## M/T G SILVER AT VIZAG PORT

We would like to express our heartfelt gratitude for the exceptional care and support you provided to our crew member who suffered chemical burns. Your kindness and concern during their hospitalization, which lasted over a week, were truly appreciated. We are relieved to inform you that the crew member has safely returned home this afternoon. Thank you once again for your compassion and support during this challenging time.

Best regards,

**MS. CHARLENE CASTIL – OPERATIONS OFFICER**  
**FOSCON SHIPMANAGEMENT INC.**  
**CREW MANAGEMENT | SHIPPING AGENCY SERVICES**



M.T. HARI ANAND AT JNPT PORT

I would like to start by wishing you and your team a Happy Makar Sankranti. We acknowledge receipt of your mail and would like to express our sincere appreciation for your outstanding assistance and coordination in facilitating the husbandry operations for the subject vessel at JNPT.

Thank you for your support.

Warm Regards,

**CHETAN JAGDALE**  
**ASSISTANT MANAGER - PORT OPERATIONS**  
**CASTLE SHIPS PVT. LTD. (IND-AUST GROUP)**

---

”

M/T DESH VIRAAT AT PARADIP PORT

With reference to vessel last call at Paradip SPM #2 from 06.01.2025 to 08.01.2025, We like to acknowledge the good service provided to the vessel by the agency. We appreciate the efforts made by JM Baxi Paradip for coordinating between vendors and vessel for smooth operation with special reference to support provided even during late night hours, to place back the serviced life rafts.

Thanks & Best regards,

**CAPT. JAMSHER ALI**  
**MASTER**  
**DESH VIRAAT / AUTV**

---

”

MT HARI LEELA AT MUMBAI PORT

We would like to acknowledge and appreciate the outstanding efforts of Baxi Mumbai Team in successfully handling the crew S/On operation for the subject vessel in Mumbai. Her independence and efficiency in clearing four joiners with all authorities and ensuring their smooth boarding is truly commendable. Her accomplishment serves as a shining example of women's capabilities in handling such critical operations with ease. Also Her dedication, hard work, and innovative approach have not gone unnoticed, and we appreciate her valuable contribution to our team. On behalf of Castle Ships, we extend our sincerest gratitude for her outstanding performance.

Warm Regards,

**CHETAN JAGDALE**  
**ASSISTANT MANAGER - PORT OPERATIONS**  
**CASTLE SHIPS PVT. LTD. (IND-AUST GROUP)**

---

”

#### MT G SILVER AT VIZAG PORT

We deeply appreciate all your efforts to resolve the unfortunate situation. Many thanks for your kind understanding and great co-operation. We sincerely request your assistance once again to extend the same to the affected crew member to ensure he gets treated accordingly and will safely depart from Vizag back home. Regret all the inconveniences caused and please accept our highest gratitude to attend to the crew and all other matter in times of dire needs.

Thank you & Best regards

**LUQMAN HAKIM**  
**OPERATIONS DEPT**  
**WOMAR LOGISTICS PTE LTD**

---

”

#### MS SEVEN SEAS VOYAGER -MUMBAI PORT OF CALL

Just wanted to thank you all once more for the assistance during our call in Mumbai. Your whole team is always at our disposal – all prearrival emails are clear and sent in timely manner. Any ships requests are followed up on immediately. Your whole team is very knowledgably approachable and goes above and beyond. Your team is one of best teams of port agents I have ever worked with and level of service is always of highest professionalism. It is pleasure and honor working with you all – thank you once more. Wishing you all the best in New Year and hope to work with you again. I am copying our regional director of port operation for acknowledgment also.

Thank you & Kind regards

**ANA VIDOJEVIĆ**  
**CHIEF PURSER**  
**REGENT-SEVEN SEAS VOYAGER**

---

”

#### MV LILA FUJI AT PARADIP AND VIZAG PORT

It was very Cooperating and helpful services provided by your agency during the vessel stay here in Paradip & Vizag, India. I am personally very thankful for all the services and would recommend your company for providing services in coming future as well.

Thanks & Best Regards,

**CAPT. JITU SAHU RANKANIDHI**  
**MASTER - MV LILA FUJI**

---

”

MT JAG PAVITRA AT ENNORE PORT

Would like to express our sincere gratitude for your outstanding support and your contributions have truly made a positive impact. Thank you for consistently delivering excellent results. Your efforts are greatly appreciated.

Thank you and Regards,


**GANESH CHILUKA**  
**FLEET PERSONNEL**  
**THE GREAT EASTERN SHIPPING CO.LTD.**



MT STOLT RENGE VOY 070 HALDIA CALL

I cannot hide that the last event at Haldia was stressful aside from the fact that prior arrival Haldia around a week ago I had a conversation with Tech Supt that I am nervous whenever calling the area because of fear the authorities and the extra activities they would and might put into the vessel. Honestly yesterday, my blood pressure was above normal brought about by the stress, but I would like to give credit where credit is due. I am expressing a manifestation of highest commendation to the JM Baxi Agency most especially to the boarding agent, for carrying out a splendid job rendered to the vessel. From the time the vessel arrived Haldia, he kept me assured and he was always available when needed. From the onset, he was always ahead of the Customs during arrival formalities, he was early to arrive on the morning of the 18th December ahead of the Immigration and Quarantine authorities, and he was late to go off from the ship during the night of the 18th December when the receiver refused to let the shore hose to be disconnected and all these just to protect the interest of the ship and it's crew. I would also like to extend my gratitude to Tapan for the extra moral support and visited the ship yesterday, aside from the fact that Baxi Haldia staff were very professional in dealing with the ship inquiries. Not a single message from Stolt Renge was left unattended. That should be a typical agency and the agent should do and I cannot speak highly enough for a job very well done!


With kind regards,  
**ARSELL M. BALLESTEROS**  
**MASTER - STOLT RENGE**



MT STOLT RENGE VOY 070 HALDIA CALL

I concurred with your commendation on the Agency performance with JM Baxi. They are responsive and attentive at all time during your vessel operations and always. Their services are always recognized. I will also want to thank you, Ch/Officer Hu and your team for your patience, great support and understanding during this port call, with very unreasonable Receiver and their surveyor. They were giving so much pressure to you and your team and we did not lose our standing and professionalism under pressured. With the additional flushing operations and ability to flush out the remaining sediment, in the tanks, to Receiver's satisfaction was another great effort. We can share, your experience and flushing process, with our other vessel doing this shipment so that they can avoid such issue again. I would like to thank you and your team for your great support and effort.

Thank you & Regards,  
**ALAN LOO**  
**SHIP OPERATOR**  
**ST SNAPS/SNIAS SHIP OPERATIONS**  
**STOLT TANKERS**





MV T PRIME AT MUMBAI PORT

I, MASTER OF T PRIME, REALLY APPRECIATE YOUR POSITIVE AND COOPERATIVE REACTION AND ASSISTANCE OF OVERALL WORK AT MUMBAI PORT. I WELL DEPARTED FROM MUMBAI AND PROCEED TO NEXT PORT IN GOOD CONDITION. YOUR GOOD AGENT IS THE BEST AGENT I HAD MET OTHER AGENT IN INDIA PORT. THANKS AGAIN FOR YOUR GOOD COOPERATION IN MUMBAI. HOPE TO SEE YOU AGAIN.

THANK YOU / B.RGDS,  
**CAPT. LEE SOENGHYUN**  
**MASTER OF M/V T PRIME**

---





**VOLUME 19**

**NOVEMBER 2024**

MV SERENE SKY AT MUNDRA

Thank you very much for your wholehearted efforts. With our compact cooperation, this voyage was very smoothly, which cannot be separated from your professional and efforts, especially the tons bags cargo , with your assistance, arranged the appropriate spreader, timely repair and re-filling of broken bags, and made detailed records and checks, Making sure there were not any shortages was a great job and valuable experience.

Thank you again for our dear agent, We highly appreciate the professional and efficient cooperation with J. M. BAXI , & looking forward to more cooperation, hope that we can create more value !

**Best Regards**

**MINZE YANG**  
**VALUE SHIPPING CO.LTD**  
**AS AGENT ONLY**

---



NAVY VESSEL JS ARIKE AT VIZAG PORT

I wanted to express my heartfelt appreciation for your exceptional efforts in handling the Japanese Naval ship JS ARIKE's recent visit to Vizag from October 8, 2024, to October 20, 2024. Your professionalism and dedication were truly impressive, and we are delighted with the outstanding service you provided. We are particularly grateful for your persistence in securing permission from the Commissioner of Vizag police, despite the FRRO Hyderabad's initial denial. Your ability to navigate complex clearance processes, obtaining permission for our Japanese Photographer to sail with the vessel without Ministry letters, is truly commendable. Your exceptional relationships with authorities and skillful negotiations have made a significant impact.

Thank you again for your hard work. We look forward to collaborating with you again soon in Visakhapatnam.

Best Regards,

**NAOTO ISHIKAWA**  
**MIDDLE EAST FUJI LLC**

---



MASTER OF THE RIG BLACKFORD DOLPHIN

I am due to sign off the Blackford Dolphin MODU tomorrow and would just like to pass feedback on the excellent service received from Arya & JM Baxi Agent, with the complexities of importing a rig and crew into India at a port not usually geared up for such operation has been done so with minimal hindrance or delays. The service has been five star with my multiple queries being answered round the clock and any requested guidance gladly given, I would welcome the chance to work with yourselves on future projects in India.

Regards

**LEON BURKINSHAW**  
**OFFSHORE INSTALLATION MANAGER**  
**BLACKFORD DOLPHIN**

---



HAFNIA AMMOLITE AT MUMBAI PORT

Would like to take this opportunity to thank Agents J.M Baxi for making all relevant arrangements enabling vessel's smooth turn around and Port stay at Mumbai. All aspects were properly managed and vessel experienced a pleasant stay and hassle free operations at Pirpau Jetty with good support of Mr. Chetan Surve and Mr. Mihir Shinde.

Thanking you once again.

Best Regards,  
**Capt. Manan Mahajan**  
**Master**  
**HAFNIA AMMOLITE**

---

”

MV STAR MONA

your excellent service during Vessel port stay at Haldia. I would to express my sincere gratitude for your kind cooperation in carry out formalities with authorities was smooth. Looking forward to work with your esteemed organization in near future.

Thanks and Best Regards,

**CAPT. ROMEO H. ESPEJO**  
**MASTER M/V STAR MONA**

---

”

MT JAG PADMA at MUMBAI PORT

Heartfelt thanks for arranging the family visit at Pirpau, Mumbai despite having port authorities initially showing hesitant to allow 4 year old , but the commitment of the JM BAXI team to take necessary permissions and placing the family timely & safely onboard to celebrate Diwali with the family members onboard , which seafarer always dreams of celebrating festival with loved and dear ones on ship. Really appreciate the JM Baxi team for the commendable job and once again Thanks !!!!. Thank you Chetan and Mihir and to everyone who made this arrangement for making our wishes come true to celebrate Diwali with our Loved ones

THANKS & BEST REGARDS,

**CAPT. JAYARAJ ANTHONY**  
**MASTER JAG PADMA**  
**THE GREAT EASTERN**  
**SHIPPING CO.LTD**

---

”

MT JAG LOK - CREW CHANGE AT SPM PARADIP PORT

Vessel appreciated efforts made for making all arrangements on short notice and arrange all necessary arrangements. Communication with agents was smooth and effective. Vessel keep taking their services in future.

**REGARDS,  
CAPT.PARMOD MALIK  
MASTER, JAG LOK  
THE GREAT EASTERN SHIPPING CO.LTD.**

---

”

MV JIN MING 82 AT HALDIA PORT

I would like to convey my sincere thanks for providing excellent services during the port of HALDIA, your communication and clearance of Authorities Formalities have very smooth and response received is really appreciated. I would recommend your good company to our owner for the vessel's future calls at HALDIA.

Thanks & Best regards

**MASTER OF JIN MING 82  
YU SHOUXIANG**

---

”

MV KANOA AT APDPL TERMINAL, DAHEJ PORT

To carry out a good performance in every respect for our customer, and to develop our business, we need a good partner like you and your company. We expect we can take your good assistance/performance next opportunity too. Next time, let's go to eat the tandoori-chicken to the famous restaurant in Bharuch together!!

Thank you.

**B.RGDS  
D.OTANI  
MOLDB TOKYO**

---

”

VESSEL APJ JAOUAD AT PARADIP PORT

We are very pleased to work with your JM Baxi team member for their sincere, honest and hard working personal attitude. Appreciate his public relation & promptness in delivering his duties with respect to our vessel's and owners requirements. Yesterday late night also they had made sure and managed to arrange for the supply of Fresh water although situations were difficult for various reasons. We wish him good luck and more success in near future and days to come.

Thanks and Best Regards

**CAPT. SUMIT BAROOAH  
MASTER  
M.V.APJ JAOUAD**

---

”

MV SPINEL AT MUMBAI PORT- CREW CHANGE

On behalf of my officers and crew. I would like to thank you for good assistance for the smooth cargo operation of the ship while at port Mumbai. Your company attendance and swift response to the ship needs is very much appreciated. All your subordinates are very kind and polite. We can say that your company is one of the best and highly recommendable

Keep up the good job

Best regards,

**MASTER OF M.V. SPINEL**

---





**VOLUME 18**

**SEPTEMBER 2024**

# Services Offered by J M Baxi Marine Services Pvt.Ltd.

## - “We Served & They Said”

---

MV STARLIGHT AT VIZAG PORT - Appreciation for Efficient Discharging Operations at Vizag

I would like to express my heartfelt gratitude for the seamless and swift discharging of 26,667.77 MT of steel slabs from MV Star Light at Vizag. Notably, despite the challenging loading process in China, which took over 10 days for holds 2 and 4, your team achieved remarkable productivity at the discharge port. We successfully unloaded the cargo within 5 days, exceeding expectations. Your exceptional planning, monitoring, and guidance to your shore teams and inter-caring teams were instrumental in this achievement. Your prompt responses and dedication were invaluable. Please accept our sincere appreciation for your hard work and commitment. Your efforts have set a high standard for future operations.

Thank you and best regards

**Captain Oleg Tatsyuk**  
**Master of MV "Starlight"**

---



MT HARI LEELA AT MUMBAI PORT

We wanted to extend our heartfelt gratitude for your remarkable dedication and hard work for the subject vessel during her stay in Mumbai (JD) from 05/09/2024 to 10/09/2024. We understand that this period included the weekend and the Ganesh Chaturthi holiday, and your commitment to maintaining high standards and ensuring smooth operations during this festive time has been truly commendable. Your efforts have not gone unnoticed, and we deeply appreciate the team's resilience and professionalism. It is a pleasure to work with such a dedicated group of individuals. Thank you once again for your exceptional support and for going above and beyond during this crucial time.

Regards,

**JAYESH MENON**  
**ASSISTANT - PORT OPERATIONS.**  
**CASTLE SHIPS PVT. LTD.**  
**IND-AUST GROUP**

---



MV AFRICAN WARBLER AT PARADIP PORT

Thank you for your wonderful support during the vessel African Warbler stay at Paradip, India. Keep the great work going on. Looking forward to work with you again.

**CAPT. PURAN SINGH NAYAL**  
**MV AFRICAN WARBLER**  
**FOR DOCKENDALE SHIP MANAGEMENT (I) PVT. LTD,**

---



MAGIC VICTORIA + NEXUS VICTORIA - CREW HANDLING AT SIKKA



I want to thank you for your excellent work during the recent crew change and handling of the company and owner's representative for attendance on vessel - Magic Victoria and Nexus Victoria. Your team did a fantastic job in making sure everything went smoothly. Thank you once again for your support and personal attention towards taking care of vessel requirements. We look forward to working together again soon!

**CAPT. RAJEEV SINHA**  
**SENIOR MARINE SUPERINTENDENT**  
**SYNERGY MARITIME PVT. LTD**

---



MT SEA DWELLER AT COCHIN PORT-APPRECIATION FOR SWIFT VESSEL CLEARANCE

I am writing to express my sincere gratitude to you and the entire team at JM BAXI for your exceptional efforts in securing both the tax clearance and customs clearance for our vessel within the agreed timeframe of one day. Your commitment to delivering on your promises is greatly appreciated and has significantly contributed to the smooth progression of our operations. Thank you once again for your professionalism and dedication. We look forward to continuing our successful partnership.

**DUMINDU SACHEENDRA**  
**FROM ADVANTIS**

---



MV KOTA LAYANG AT CHENNAI PORT

Appreciate the efforts in successfully loading the metro coaches with PIL. The operation was carried out methodically and the entire team was well experienced in handling the shipment. It was done in the safe and efficient manner and Look forward to continue the biz relation for future shipment as well. Keep up the good work.

**CAPT. ADITYA PRASAD**  
**HEAD OF OPERATIONS , LOGISTICS & INTERMODAL**  
**PIL (INDIA) PVT. LTD**

---



MT FG ROTTERDAM at KAKINADA PORT

This time of Kakinada port for arriving and cargo discharging operations was smooth and safe as good agent of J.M. BAXI'S kind attention and cooperation. (Especially, boarding agent was outstanding). I'm Master of FG ROTTERDAM. Sincerely express thanks and hope see you next time.

**CAPT. GYUWAN DU**  
**MT. FG ROTTERDAM**

---



Vessel Name

MY STAR SAPPHIRE

Port (Name Of Port)

YIZAG

Arrival Date

13.05.2024

Cargo

9 COAL

FIRST FOLD

3. Please suggest areas where you need us to improve?

Excellent service was carried out / provided  
to the vessel.  
I'd like to recommend this Agency for  
another ship owners / Companies cooperation



A handwritten signature in blue ink, appearing to read "D.Khotyan".

Capt. Dmitry Khotyan  
Master

MASTER -

M.V. -

”



**VOLUME 17**

**JUNE 2024**

# *Services Offered by J M Baxi Marine Services Pvt.Ltd.*

## *- “We Served & They Said”*

---

LPG/C MAREENA GAS AT PARADIP

We appreciate your efforts and are indeed satisfied with the services provided by JMB during the vessels' stay at Dhamra Port. Your team kept us well-informed throughout, which contributed significantly to smooth operations. We acknowledge your commitment to continuous improvement and value your openness to feedback. While our experience was largely positive, we will keep your invitation in mind should any suggestions arise in the future.

Thanks & Brgds,

**CAPT. SANAT SAWHNEY**  
**MOL (India) Private Limited**  
**(Formerly: Sakura Energy Transport Private Limited)**

---



MV CHANG XIN AT VIZAG PORT

I WISH TO EXPREESS MY SINCERE GLADNESS AND APPRECIATION FOR THE EXCELLENT COOPERATION AND REMARKABLE SERVICES RENDERED BY YOU AS A DYNAMIC MEMBER OF JM BAXI, INDIA.

IT WAS GREAT CONFORT TO KNOW THAT OUR VESSEL DID NOT HAVE TO WORRY ABOUT THE UNFORESEEN AS YOU COULD DEAL WITH ANY THING THAT OCCURRED AND ALWAYS ASSISTED ME ON TIME DURING MY VESSEL STAY AT VISAKHAPATNAM.

Best Regards

**YOLY (MS.)**  
**VINABRIDGE**

---



MV CRIMSON ACE AT HALDIA PORT

Thank you very much for your kind assistance and for your excellent service and continuous support during our call at Haldia. Looking forward to working with you again.

Thank you & Best regards,

**CAPT. NOEL A. OBJA-AN CE REYNALDO B. SENCIO**  
**MASTER OF MV "CRIMSON ACE"**  
**AND**  
**CE - REYNALDO B. SENCIO**

---



MV. ANNA AT NAVAL BASE KARWAR

We have achieved a major feat yet again at the Project premise. Thanking the team at JM Baxi for their impeccable services towards this challenging requirement.

We value our partnership and look forward to associate again in the near future.

Regards.

**KRISHNA KUMAR**  
**ITD CEM**

---

”

MV HAPPY TRADER AT PARADIP

DURING M/V HAPPY TRADER DISCHARGING CARGO AT PARADIP -INDIA, I AM MASTER TO CONFIRM THAT YOUR AGENT AT KANDLA HAS COOPERATED WITH M/V HAPPY TRADER AND RELATED PARTIES SO THAT OUR VESSEL CAN UNLOAD QUICKLY AND DEPARTURE ON TIME .THANK YOU VERY MUCH .SEE U SOON.

Best Regards  
**CAPTAIN OF THE VESSEL**

---

”

MV NBA MONET AT PARADIP

I captain NBA Monet gratefully sending the letter on behalf of my ship. Appreciate for all your kind support, assist and cooperation during vessel stay at Port Paradip. It is a gratitude working with your company and many thanks in return for your kind assistance. Hope to meet again and wishing you all the best.

Thanks & Best regards,

**CAPT. AUNG H. THEIN**  
**C/ENGR SATURNO J. ISLA**  
**Master and Chief Engineer**  
**M.V. NBA Monet**

---

”

CRUISE VESSEL EMPRESS AT MUMBAI PORT

Would like to thank you all for an excellent job for the turn around of approx 600 crew along with reversion formalities in four hours and sailing the ship as per schedule at 10 am. Planning, Arrangements and execution for today's process was excellent.

Kudos to all.

Bgrds

**BHARAT – WATERWAYS-LEISURE**  
**MT CHEM MELBOURNE AT HALDIA**

---

”

I am writing to express our sincere appreciation for the outstanding cooperation and support provided by your agency during our recent port call at Haldia. Your team's professionalism, efficiency, and dedication significantly contributed to the smooth and timely operations of our vessel. We were particularly impressed by your proactive

communication, attention to detail, and ability to address any issues promptly. Your efforts ensured that all port services were executed seamlessly, which is vital for our operations. Please extend our gratitude to everyone involved. We look forward to working together on many more port calls in the future.

Thank you once again for your excellent service.

Thanks and BRGDS,  
**CAPT. HARIKRISHNAN I. NAIR**  
**Master**  
**M.T. Chem Melbourne**

---

”

MV AGIA EIRINI FORCE AT PARADIP

This is to give my sincere appreciation to the vessels boarding Agent at Paradip, India during this vessel's call who in way or another had greatly assisted the undersigned in his capacity for preparing the vessel arrival and departure formalities. For their dedication in duties in assisting in the Inspectorate Dock Safety arrangement. Also was very helpful and dedicated to their works and hope to have services in the next vessel calls Paradip

Best Regards,

**CAPT. JUNE C. DAYOT**  
**M.V AGIA EIRINI FORCE**

---

”

MV Century Shanghai AT KRISHNAPATNAM

Thank you very much for your professionalism in handling our vessel thanks for your support, Looking forward to the next opportunity to cooperate. Really Appreciate your prompt response and effort for smooth sign off our AB

THANKS FOR YOUR SUPPORT

**CAPT.CHU CHENGLIN**  
**Master of MV Century Shanghai**

---

”



**VOLUME 17**

**APRIL 2024**

# *Services Offered by J M Baxi Marine Services Pvt.Ltd.*

## *- “We Served & They Said”*

---


M.V. DARYA MAYA AT MUMBAI PORT

We really appreciate all the efforts taken by your good agency towards all the husbandry matters in Mumbai concerning crew change, Family visit and arrangements for stores and spares at the inner anchorage. We look forward to working with you in near future and once again are thankful for all the efforts for a smooth port stay in Mumbai.

Thanks & Best Regards,

**Master ,Capt. Pawan Kapoor**  
**Chief Engineer, Mr. Mehra Kamal**  
**M. V. DARYA MAYA**

---



MV AT 27 AT KANDLA PORT

YOUR COOPERATION AND ASSIST FOR THE SHIP DURING THIS CALL EVEN ALONG SIDE OR AT ANCHORE IS HIGHLY APPRECIATED, YOUR EFFORTS WAS DOUBLED AND YOUR EXPERIENCE WAS FAIR ENOUGH  
IT WAS MY PLESURE DEALING WITH YOU

Best Regards

**MASTER**

---



M/V AGIOS PORFYRIOS AT KANDLA PORT

This is to inform you that during loading operation at Kandla port the working stevedore's team on board to M/V AGIOS PORFYRIOS they done proper and good job to my satisfaction under the advices of chief foreman who was attending the loading operation. Please note that I appreciate also the good cooperation that I had with agents at Kandla port representative and he had offer good services during ship's staying time at Kandla port. As a Master I say thank you and we are looking forward for more.

**ROMPOLAS SOTIRIOS**

**Master of M/V AGIOS PORFYRIOS.**

---





MT SANMAR SLOKA AT VIZAG PORT

I wanted to extend my heartfelt appreciation for the extraordinary efforts and perseverance demonstrated in overcoming significant challenges regarding the captioned vessel. Your dedication and resourcefulness in navigating through obstacles are truly commendable. The successful execution of crew changes at anchorage, despite prohibitions, reflects your commitment and convincing immigration and customs authorities demonstrates your negotiation skills and determination. Additionally, your relentless advocacy for coastal stamping of all crew members, despite initial reluctance from immigration officials, underscores your proactive approach and ability to find innovative solutions in difficult situations.

Once again, thank you for your outstanding efforts and dedication.

Thanks and Best Regards

**CAPT. ANAND G**  
**Sr.GM - Commercial**  
**Sanmar Shipping Limited**

---

”

MT SANMAR SLOKA AT VIZAG PORT

Good work by your team. We appreciate your sincere efforts in signing off the AB at Vizag anchorage.

with kind regards

**Capt. K.Rajasekaran**  
**President - Commercial**  
**Sanmar Shipping Limited**

---

”

JAG PAVITRA at SIKKA PORT

Would like to express our sincere gratitude for your outstanding support and your contributions have truly made a positive impact. Thank you for consistently delivering excellent results. Your efforts are greatly appreciated.

Regards,

**Ganesh Chiluka**  
**Fleet Personnel**

---

”

SANMAR SLOKA AT VIZAG PORT

Thank you for your professionalism and the extra effort you and your team put into safely completing all the activities listed below. Many thanks for coordinating effectively with immigration and customs personnel to ensure the job was completed without any delays. I kindly request that you maintain these high standards and good coordination for all future assignments.

Thanks and Best Regards

**CAPT. ANAND G**  
**SR.GM - COMMERCIAL**  
**SANMAR SHIPPING LIMITED**

---





**VOLUME 16**

**FEBRUARY 2024**

# *Services Offered by J M Baxi Marine Services Pvt.Ltd.*

## *- “We Served & They Said”*

---

### MV AVIGATOR AT MUMBAI PORT

I wanted Thank you very much for your professionalism in handling import procedures efficiently and quickly, and you used your rest time to help coordinate the site foreman to complete the hook's repair of the ship crane NO.3, Save a lot of time for charterers and owner , there was no delay. When I pay a bounty to you, you refused! This kind of noble character has to be admired.

That's very kind of you! Hope to keep in touch with you in the future!

Have a nice day!  
Thank you again!

Best Regards,

**Capt. YU**  
**Master of MV AVIGATOR**

---

”

### VESSEL STOLT BISMUTH AT DEENDAYAL PORT (KANDLA)

Excellent work!  
To be honest, I don't know how you manage to do such a good job. Very well done!.  
You have our deepest thanks.

Kind regards,

**Linda**  
**STOLT TANKERS**

It's because we have the best agent in India 😊

**Tanguy Bouvy**  
**REGIONAL OPERATIONS MANAGER**  
**STOLT TANKERS**

---

”

### MEDEVAC CMA CGM – MUMBAI PORT

After a few days of observation and performing tests in Wockhardt Hospitals, Mumbai Central I am now back home . I want to take this opportunity to thank you all for the very professional and efficient way during all this event . I am very grateful to all of you for the excellent support I received all along this event . Many thanks for the day to day follow up and the good advices.

Best Regards

**Cordialement**

**Francois SAILLY**

---

”

MV WORLD ODYSSEY AT COCHIN PORT

Thanks for your assistance in arranging transportation for our student from airport to the vessel. He arrived last night in a “nick of time” before our departure. It was a pleasure working with you and the rest of the agents and looking forward to our next call in Cochin. Please charge the transportation cost to our Ship’s DA – ISE and forward an invoice so I could add cost to student’s shipboard account.

Thank you & Best Regards,

**Troy Palarca**

**CHIEF PURSER  
WORLD ODYSSEY**

---

”

MV MERWEDEGRACHT AT KANDLA PORT

The assistance we received can be summarised in two words; ‘fantastic’ and ‘reliable’. It’s really good to know we have the Baxi team as partners in India and after this endeavour so far, we have again seen how well we can count on the great work provided by your team. Everybody in the Far East department was very happy with the help and support we received.

Kind regards & have a nice day.

Kind regards,

**Loewie De Laere**

**SPLIETHOFF TRANSPORT B.V.**

---

”

MV DECCAN PRIDE AT KRISHNAPATNAM

We appreciate and thank you and your team for the kind support /assistance and care extended to chief officer Mr Saranjit Singh . We shall update you further plan shortly including travel plans./flight details. We would be arranging wheelchair assistance for his travel and would request you to please arrange to assist him with one of your persons to escort him up to the wheel chair at Chennai Airport.

Regards

**Capt. K.S.Bhatty**  
**K STEAMSHIP AGENCIES PVT LTD**

---

”

MV FAREAST HONESTY AT KRISHNAPATNAM PORT

Thank you very much for your professionalism in handling our vessel. Thanks for your support.  
Looking forward to the next opportunity to cooperate

Thanks & Best Regards,

**CAPT. LI MING**  
**MASTER OF MV FAREAST HONESTY**

---

”

MAERSK TACOMA AT MUMBAI PORT

Thanks for arranging ship visit to our office staff on board Maersk Tacoma. We really appreciate all the professional approach of your team to make this happen on quick notice though waited for some time in getting passes at yellow gate. We must say your colleague who accompanied with us to and fro vessel assisted our entire team to get the different level of ship visit experience.

Thanks for good work and keep it up.

Good luck to your team.

Best Regards

**Capt Santosh Kumar**  
**Voyage Manager**

**MAERSK TANKERS A/S**

---

”

MV WECO ESTHER AT MUMBAI PORT

This is to inform your good office that your boarding Agent was shown a very good performance, very supportive, cooperative, and honest to his job. Thank you very much for your kind support and good cooperation during our stay at Mumbai.

Hope to work with you again in the future.

Thank you & Best Regards,

**Capt. Bernard Del Mundo**

**Master M/V WECO ESTHER**

JAPAN NAVAL SHIP " JS SAZANAMI " AT VIZAG PORT

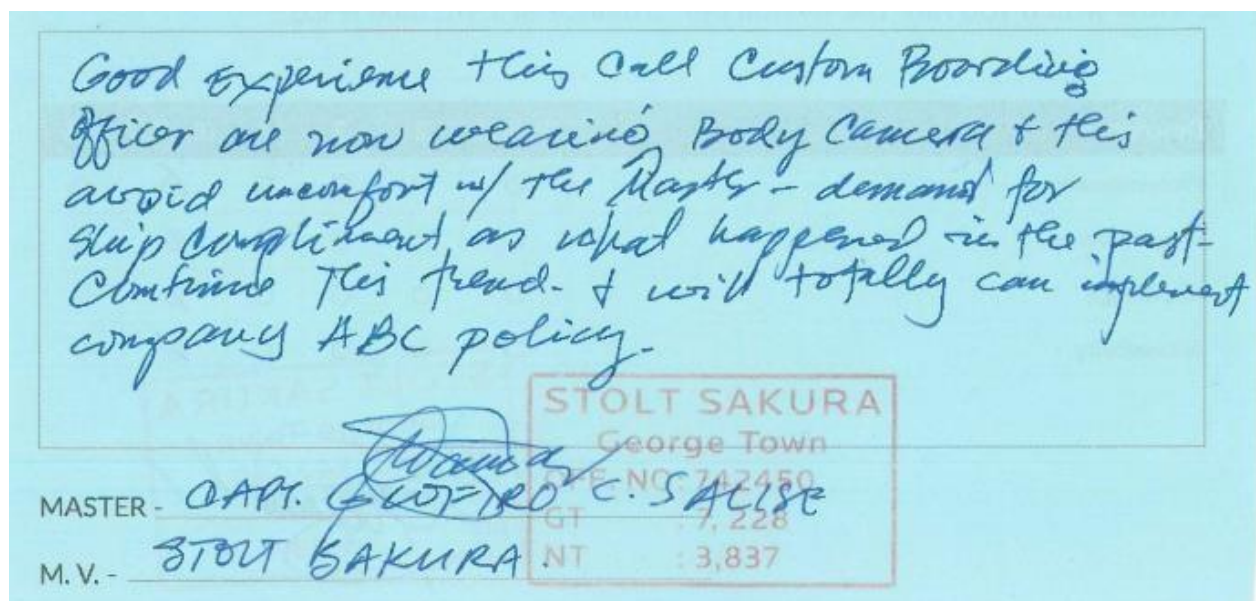
Now our ship Js Sazanami operation is successfully completed in Vizag i.e from 19<sup>th</sup> to 27<sup>th</sup> Feb '24 .  
I would like hereby to express my appreciation towards your performance that we have received during our ship calling port of Vizag. Please accept my warmest regards for the cooperation, performance and flexibility that were provided by your office. I will definitely recommend for my management to re-use your services for future calls. Many thanks once again and keep up the good standards that you already have.

Thank you and best regards.,

**Naoto Ishikawa**

**MIDDLE EAST FUJI LLC**

MT STOLT SAKURA





**VOLUME 15**

**SEPTEMBER 2023**



# *Services Offered by J M Baxi Marine Services Pvt.Ltd.*

## *- “We Served & They Said”*

---

MV SEAMEC NIDHI AT PARADIP PORT

I wanted to take a moment to express my sincere appreciation for the exceptional services you have provided during the vessels call at Paradip and during the previous calls of our vessels at Paradip.

You have helped us above and beyond expectations and kept us well-informed throughout the entire process. As we continue to move forward, wishing you continued success and looking forward to many more successful collaborations in the future.

Best Regards

**CAPT SUDHIR NAMBIAR**  
**DPA/CSO**  
**FMIPL (FLEET MANAGEMENT)**

---

”

LPG FALCON AT JAIGARH - CREW CHANGE

We really appreciate your team best effort and hard work regarding this successful crew change on our good vessel. Once again, many thanks for your & team support and looking forward the same..!! 😊

Thanks & Regards,

**LATA BISHT**  
**ASST. MANAGER – PERSONNEL**  
**DARYA SHIPMANAGEMENT**

---

”

LPG FALCON AT JAIGARH - FROM MASTER

Thank you and to your team who went out of the way to make this crew change possible. Really appreciate hard work & sincerity of your boarding officer and all team at Ratnagiri and Mumbai office who worked day and night to get relevant approvals.

Thanks and Best Regards,

**CAPT. VARUN RAJ SINGH**  
**MASTER**  
**LPG/C FALCON**

---

”

MV PLAINPALAIS AT NEW MANGALORE PORT,

In lieu of the takeover of our vessel MV Plainpalais at New Mangalore port, we thank you for all the arrangements done and all activities smoothly executed for our vessel to sail out as per our schedule.

Specially appreciate your attendance and calls at odd hours for any issues and positively completing the same.

Thank you once again.

Best Regards,

**NILINJAI PEDNEKAR**  
**DY. GENERAL MANAGER**  
**DOCKENDALE SHIP MANAGEMENT (I) PVT. LTD,**

---

”

MV VTC PHOENIX AT VIZAG

We appreciated the team efforts to complete the discharge of slabs prior to given time frame by owners/charters.

We look forward for similar supports for future transactions.

Kind regards,

**NIM T LAMA**  
**TATA INTERNATIONAL LIMITED**

---

”

MV AFRICAN OWL AT KANDLA (OPA)

Thanks a lot, to the Branch Head of Kandla for your visit on board along with boarding team during my vessel's port stay and your guidance/advice / Strong support for escaping all the troubles vessel faced during arrival formalities, unprofessional draft surveys, and departure clearance and for smooth turnaround of the vessel at Kandla.

Once again thank you for all supports and hope meet again in future.

Thanks & Best Regards

**CAPT. VINOD KAMATH –**  
**MASTER / AFRICAN OWL.**

---

”

MV SAPODILLA AT PARADIP PORT

Much appreciated to Your continuous support and attendance during our hard Paradip port stay. Mostly owing to Your professionalism we managed to survive against non-stop blame flow in this "DREAMLIKE" port.

Thank You and take care!

Best regards,

**CAPT. BORIS DEMCHENKO**  
**MASTER OF M/V "SAPODILLA"**

---





**VOLUME 14**

**AUG 2023**

# *Services Offered by J M Baxi Marine Services Pvt.Ltd.*

## *- “We Served & They Said”*

---

PCL & J. M. BAXI AGENCY : 8TH YEAR ANNIVERSARY ON 23RD MAY 2023 FOR COASTAL CONTRACT

I am pleased to inform you that Vessel Deccan Pride has completed 8 Years on the 23rd May 2023, from the commencement of the first voyage on our Contract with Sembcorp Energy India Ltd. We have so far completed 222 Voyages and carried more than 16.0 Million Mts of domestic coal for the Power Plant at Krishnapatnam. I hope and believe the Vessel has been performing to the Charterers satisfaction and standards. J. M. Baxi Agency team, too is a part of this journey and has performed well in Handling the Vessel during its Port Calls at Paradip and Krishnapatnam. It has been a pleasure working with you and your good Team. We thank you for your support throughout till date. Please convey our thanks and warm regards to your entire Team.

Best regards

**CAPT. PRASAD**  
**PCL SHIPPING (INDIA) PVT. LTD**

---

”

MV SAGAR SHAKTI AT GOPALPUR-CREW CHANGE

Vessel Sagar Shakti had arrived Gopalpur and we had to replace the Master onboard. Understand there is no immigration facility at Gopalpur and crew changes are generally not possible. In view of above, would like to mention that we have managed to complete the crew change successfully with the support of J.M. Baxi Paradip. Baxi Paradip staff are very prompt throughout the process and was coordinating with self on a regular basis and kept us updated.

Thanks and best regards

**BALDEEP SINGH**  
**MANAGER (FPD / BULK)**  
**ELEGANT MARINE SERVICES PRIVATE LIMITED**

---

”

MV GEOSAND AT MUMBAI PORT

J.M.BAXI staff was very good and cooperative as Boarding Agent. All cargo operation was smoothly discharged with no any damage found to the vessel side. All authorities' clearances done without any problem arise.

Kind regards,

**CAPT. MACARIO P. ALPUERTO**  
**MASTER MV GEOSAND**

---

”

MV APJ JAI AT MUMBAI PORT

I would like to thank J.M. Baxi for guiding us throughout the Discharging operation. Their performance on board was outstanding and was of great help in resolving any Issues with Stevedores etc and presence on board made a big difference and helped a lot in having a smooth discharging operation. I wish him all the best and hope to work again in the near future. Also thanking for excellent service and delivering of all the stores in a very short span of time. They were always available to assist the vessel at all times. A big thanks from the ship crew for accepting their parcels , which meant a lot to them since shore leave was not allowed at mumbai Anchorage. Once again thank you so much and really hope to work with u again.

Best Regards

**GAVIN SEQUEIRA**  
**MASTER**  
**M.V.APJ JAI**

---

”

MV HAI NAM A

We would like to put on record, your concern for a disabled vessel MV Hai Nam and promptly agreed to provide tug assistance from Vadinar, despite the worst heavy weather conditions of Cyclone during the passage from Vadinar to Okha. I would like to extend special thanks to Head Representative Mr. Raju from J.M. Baxi & Co., for his constant support in communicating and disseminating information about the position of vessel frequently, through night and day hours.

Let all of us coordinate as Unit in the future for any exigencies please.

Many thanks Sir. With Positivity

**CAPT SANTOSH**  
**PO (I/C) MMD KANDLA**

---

”

MV. " HAI NAM 81 " AT KANDLA PORT

J.M. Baxi & Co. at kandla agent have supported very hardy during cyclone until sailing of vessel at kandla, especially branch head of Kandla. One time more, I master of MV HAI NAM 81 and my crews very thanks all supporters.

Best Regards

**MASTER**  
**VU VAN CHAT**

---

”

MV POOLGRACHT AT DIGHI PORT

In Captain report of load-out at Dighi, Captain commented as follows on performance of JMBaxi :  
"Agent all the time on board good assistance when we needed them. Thanks for the service rendered.

Best regards,  
**LUDOLF BOITEN**  
**OPERATIONS-PROJECT DEPARTMENT**  
**BIGLIFT SHIPPING**

---

”

MV KEN EI AT HALDIA PORT

Would like to express my deep gratitude to each and everyone of you for the hard work of your entire team for the assistance given to the vessel during her call at Haldia. A big thanks also to the boarding agent for his dedication for assisting Master. Highly Appreciated. A million Thanks to God! God bless us All!

Many Thanks & Best Regards,

**CAPT. ANTONIO C. POYAOAN**  
**MASTER OF M/V KEN EI**

”



AEGIS CARRIERS DMCC  
5501, JBC - 1, Cluster G  
Jumeirah Lake Towers  
P O Box 487606, Dubai  
United Arab Emirates

T +971 4 554 6936  
F +971 4 554 6935  
E info@aegiscarriers.com  
www.aegiscarriers.com

Dated: 9 June 2023

To  
JM Baxi & Co,  
Mumbai, India

**LETTER OF APPRECIATION**

Dear Mr. Desmond,

We would like to take this opportunity to thank you and your team for all the hard work and help during the cargo operations of our vessel MV APJ Jai at Mumbai anchorage. We truly appreciate how professionally everything was handled and the invaluable assistance you and your team has provided; a special mention must go out to Mr. Sachin Surve, for his brilliant and prompt reporting of all matters onboard and being proactive to ensure everything goes smoothly.

The result of this engagement, being the first between JM Baxi and Aegis in recent times, have surpassed our expectations, and found it appropriate that such efforts must be appreciated and express our gratitude. We are looking forward to continuing working like this in near future.

Keep up the good work!

Thanking you,  
For and on behalf of Aegis Carriers DMCC

A handwritten signature in blue ink, appearing to read "Alau Jawant".

Alau Jawant



A handwritten signature in blue ink, appearing to read "Sourjit Banerjee".

Sourjit Banerjee



**VOLUME 13**

**MAY 2023**



# *Services Offered by J M Baxi Marine Services Pvt.Ltd.*

## *- “We Served & They Said”*

---

MS SS MARINER AT MUMBAI

I am writing this email to show our appreciation to all the Port Agents who assisted us prior and during our call in Mumbai and thank you for the team for the exceptionally amazing service and professionalism that provided us.

The patience that showed especially for the numerous emails back and forth just to ensure all are in place and for overseeing the whole operation, we were so confident all will go smoothly due to your presence.

It was really a pleasure and hope to see you all again next time.

On behalf of all Pursers – A BIG THANK YOU!

Best regards,

**CIELO ACLON**  
**CHIEF PURSER**  
**REGENT SEVEN SEAS MARINER**

---

”

M.T. HARI ARADHANA AT JNPT

The activities carried out on vsl Hari Aradhana during her stay at JNPT under your agency is highly a matter of appreciation & great efficiency.

Despite being Sunday & other challenges, you & your team were able to obtain passes, tool permissions, crew change Operations & other critical permission / formalities that were required to shift vessel at Mumbai anchorage. The joint team of yours (Mumbai, JNPT & HO) did a fantastic job in the interest of vessel & its principal.

Much obliged !!! Thanks

& Best Regards,

**CHETAN A. JAGDALE**  
**ASST. MANAGER - PORT OPERATIONS.**  
**CASTLE SHIPS PVT. LTD.**  
**IND-AUST GROUP**

---

”

M.T.DYNASTY AT NEW MANGALORE FOR COASTAL CONVERSION

Great job done by you and your team in getting berth on arrival and timely sailing out of subject vessel, which is highly appreciated.

**Thanks & Best Regards,**

**CAPT. RAJESH KUMAR**  
**VP– OPERATIONS (HEAD – OPERATIONS)**  
**SEVEN ISLANDS SHIPPING LTD**

---

”

#### TUG SANGITA AT PANJIM PORT

Many thanks for the help and support. It was indeed great working with you all. Special thanks to Rajesh for all the running around. Everything was coordinated very well.

Thanks & Regards

**CAPT. DEEP SAXENA**  
**HEAD MARINE**  
**DELTA CORP LIMITED**

---

”

#### MT PACIFIC KOHINOOR AT KANDLA

Thanks for the below update and appreciate the team for completing the discharge before the allotted time by port thus avoiding penal berth charges.

Please also share the discharge documents for Kandla.

Best Regards

**NAVEEN KUMAR**  
**BUNGE INDIA PVT LTD (SSC)**

---

”

#### SCI MUKTA AT NEW MANGALORE PORT

This is to acknowledge that during vessel stay at New Mangalore port in ISRO charter (March and April 2023), the services provided by JM Baxi and company was excellent and it fulfilled all the requirement of the vessel smoothly and timely.

Special thanks to Baxi Mangalore for co-operation/well management and taking care of all our requirements.

Thanks & Best Regards,

**CAPT.LAKSHMAN P. SONKER**  
**MASTER/SCI MUKTA**  
**MV LOWLANDS BREEZE V2301 AT KANDLA**

---

”

During recent port call of our good lady MV Lowlands Breeze at Kandla, India, we're writing this mail as a note of appreciation for your excellent services rendered as our handling agents at port of Kandla.

Your prompt response and coordination with relevant parties has enable the loading operation to complete within shortest time.

Once again, we thank you and the team for your excellent service and hope that the final accounts will also be concluded within shortest time.

Best regards,

**PRIYANSHU PATHAK**  
**VICTORY SHIPPING PTE. LTD.**

---

”

MT BATELEUR AT MUNDRA PORT

Thank you so much for your all co-operation and coordination throughout this call, your timely service and prompt response is highly appreciated. I would like to thank whole Mundra team for extra effort towards all service under vessel's tight schedule.

Hope to see your whole team again for serving our vessel with quality service.

Thank you & Best Regards.

**PANKAJ KANWASI**  
**SHIP MANAGER**

---



To be honest, I visited the ship thinking that you guys might have rated it too high. In other words, I thought you might be too kind to Indians. In a good way, that expectation was met, and we saw a level of cargo operation that exceeded our expectations. There are some areas that are not evaluated by scores. I was impressed by their work attitude, workers took the initiative to collect trash, there was no smoking in the terminal, and they collected excess lashings and secured them to the deck. It is a matter of course to follow the rules, the biggest surprise was that this was done without any specific instructions. If possible, I would like to visit Mundra via Mumbai and greet everyone at KLIN. By the looks of it, Mundra must be just as great. Thank you so much for your kind support for me. I have developed a very strong relationship with JM Baxi and have found your service to be world class. I expect the quality to remain at the same level in the future. This is the first time I have seen a port that has managed its workers so well. Actually INENR score is 198/200, Frankly I was surprised and impressed. As for my only point regarding the use of rubber mats to improve cargo handling efficiency, I hope you will consider this depending on the availability of rubber mats on the vessel. Of course, from a safety view, the use of rubber mats is ideal over hawser (due to no necessary to arrange hawser controller).

Thanks & Best regards  
**TETSUYA ARAKI (MR.)**  
**"K"LINE PTE LTD**  
**Car Carrier Group (CCG)**

---





## "K" LINE (INDIA) PRIVATE LIMITED

CIN: U74900MH2008PTC189715

C-1001 Marathon Futorex, N M Joshi Marg, Lower Parel (E) Mumbai - 400013

May 18, 2023

Mr. Tapan Dixit

Branch Head ,

J. M. BAXI & CO.

Haldia Purba Medinipur,

West Bengal - 721 604 India

Dear Mr. Tapan Dixit,

On behalf of KLIN & "KKK" Tokyo, we would like to convey our sincerest gratitude for the excellent support given by you, Mr Rajib Guha Sircar & the entire JMB Haldia team during our visit to Haldia from 24<sup>th</sup> April 2023 to 28<sup>th</sup> April 2023 to carry out safety assessment of Haldia Port with regard to safe calling of VLGC vessel at Haldia port in near future.

We highly appreciate your efforts in organising a very fruitful meeting with Haldia port officials, Capt Abhijit Ghosh (DMD & GM Marine) & Capt Anindya Guha Thakurta (Commander Marine). We also highly appreciate the onsite visit organized by your good office on Tug Ocean Envy which was accompanied by Capt Anindya Guha Thakurta (Commander Marine).

We would like to express our sincere appreciation once again for the kindness and cooperation so generously extended to us by you and your associate. We wish you consistent progress and success in your projects.

Respectfully yours,

Capt. Rajeev Mittal

Managing Director

"K" LINE (INDIA) PRIVATE LIMITED





**VOLUME 12**

**MAR 2023**

# **Services Offered by J M Baxi Marine Services Pvt.Ltd.**

- “We Served & They Said”

---

## Letters of appreciation

Dear sir,

I,CAPT.Zhou jiafeng really appreciate agent J.M.BAXI&CO. for all the assistance and high quality of service provided throughout at the karwar port,especially the crew's medical assistance given to the crew and accompanying and taking care of during his hospital treatment.



MASTER MT HUA WEI 8

DATE:15/03/2023

---

MT MARITIME INSPIRATION AT HALDIA

It is indeed good that authority have good rapport with JM Baxi and your prayers have been answered.

Great news and keep up the good works. Really appreciate all the efforts.

Regards

**CAPT. REVIDHARAN NAIR**  
**SENIOR MANAGER, OPERATIONS**  
**AURORA TANKERS MANAGEMENT PTE LTD**

---

MT MARITIME INSPIRATION

It is indeed good that the authorities have a good rapport with JM Baxi and your prayers have been answered.

Great news and keep up the good work and team.

Really appreciate all the efforts.

**REGARDS**

**CAPT. REVIDHARAN NAIR  
SENIOR MANAGER, OPERATIONS  
URORA TANKERS MANAGEMENT PTE LTD**

---

”

BOREALIS AT COCHIN

Allow me to take this opportunity to thank you and your whole team for all your help and hard work during our call in Kochi, India yesterday, 16th of March 2023. Your team is one of the best and I can't thank you enough for the support you have given us.

Hope to see and work with you again in a not so distant future.

Thank you and All the best!

**KIND REGARDS,**

**MARLON SATOR  
CLEARANCE COORDINATOR  
MS BOREALIS  
FRED. OLSEN CRUISE LINES**

---

”

SHANTI SAGAR -17 AT GANGAWARAM

We thank you and your team for all the cooperation to complete this crew change on board Shanti Sagar 17.

Thanks and Best Regards

**PARMINDER SINGH RATTAN  
GM ( SHIP MANAGEMENT)**

---

”

MV JAG RISHI AT MUMBAI

This is to report that Fumigation Team boarded vessel prior departure and carried out fumigation of places where pests were observed and fumigation carried out satisfactorily.

We thanks all heads for their cooperation. Vessel takes this opportunity to thank all OPA boarding officer for their work and coordination with due diligence.

Best Regards

**CAPT. MOHAN AHUJA**  
**MASTER/ MV JAG RISHI**

---

”

MT ZHENG HE 3

Good day,

Many thanks for your good corporation during port stay. With your excellent job performance, everything including port entry, arrangement for CDI inspector was going very smooth and efficient.

Thanks again and have nice day!

Best regards

**CAPT. QU CHENGBAO**  
**MASTER OF ZHENG HE 3**

---

”

EXPLORER, SECOND PURSER PAX

We just want to say thank you for the excellent support you provided to us yesterday.

We know Mumbai is not an easy port for clearance and the preparation is intense, but your team made is possible for us. Your professionalism and attentiveness made our call very successful.

You and your team are very supportive and friendly.

Kindly extend our gratitude to your team.

Thank you and we hope to work with again someday in the future.

Have a pleasant day.

Best regards,

**LLOYD SEGUERRA**  
**SECOND PURSER**  
**SEVEN SEAS EXPLORER**

---

”



**MT ZHENG HE 3 AT PARADIP**

Many thanks for your good corporation during port stay. With your excellent job performance, everything including port entry, arrangement for CDI inspector was going very smooth and efficient.

Thanks again and have nice day.

Best regards

**CAPT. QU CHENGBAO**  
**MASTER OF ZHENG HE 3**

---



**MV. ANNA - UNLOADING RAILMOUNTED CRANE AND ACCESSORIES AT NAVAL BASE KARWAR PORT**

Many thanks for your excellent support and dedicated efforts for berthing of Vessel ANNA and offloading the Rail Mounted Mobile Harbour crane at Karwar. In fact, this milestone was impossible to achieve without your seamless effort and hard work. We appreciate Team J. M. Baxi 's dedicated efforts and hard work due to which we were able to offload the cargo on time. We appreciate your immense knowledge and the professional approach towards work and timely completion of the assignment. We would like to convey our special thanks all for their wonderful efforts. All works were very well coordinated, whether related to Shipping Documents / Customs clearance / arranging Tug Boat from Karwar Port / necessary coordination for obtaining relevant clearances. Special thanks to Karwar Baxi team who were stationed at Karwar and managed to coordinate all activities very efficiently.

We wish J. M. Baxi Team Good Luck and hope to see the same good spirit in all our future associations.

Thanks & Regards,

**SANTANU GHOSH**

**ITD CEMENTATION INDIA LIMITED**

---





**VOLUME 11**

**DEC 2022**

# Services Offered by J M Baxi Marine Services Pvt.Ltd.

## - “We Served & They Said”

---

Dear Baxi Team,

It was a pleasure to work the last half year and more so intensify together! When I enter your office it feels like coming almost home!

Thanks for the support and all the challenge we tackle! Without the joined forces we could not make it!

Regards,

Thijs

MATTHIJS TREFFERS

OPERATIONS – PROJECTS DEPARTMENT



---

MV HAPPY DYNAMIC AT HAZIRA PORT

Excellent news from Hazira, after a very successful (long) day, the last piece of cargo was loaded onboard Happy Dynamic at 21:45 and she is ready to steam to Rotterdam at 0530 tomorrow morning!

A nice pic from the tight stowage is attached, not yet showing the general cargo on the bow.



Capt. Van Vuuren and crew, Matthijs, and off course the shore crew alongwith agents M/s. J.M. Baxi team, many thanks to you all! Despite a rough start, you managed to conduct this very challenging operation with craftsmanship, great precision, and care – GOAL ZERO achieved! You all had to work well into overtime to make this portcall a single-berth exercise, which I have been told is rare in Adani port: your efforts are very much appreciated!

Let's keep the voyage on this track.

We wish you a good steam and look forward to seeing you safely back in the Netherlands!

Best regards,

**MARTIEN RADEMAKERS**  
**BIGLIFT SHIPPING**

---

M.V. VISHVA VIKAS AT NEW MANGALORE PORT

As Master of M.V. Vishva Vikas, I Would like to appreciate you and your New Mangalore agency team for

doing a very good job. I always found New Mangalore team and his colleagues helpful and reachable during any course of time and got their efforts up to the great standard of industry.

Wish you all the best ahead. Keep doing good work.

Thanks and Regards  
**CAPT.SACHIN YADAV**

**SHIPPING CORPORATION OF INDIA**

---

MT. KASAGISAN FSI AT VADINAR

We thank you for your efforts to convince MMD Surveyor and take extension for the defects. Once the matters are closed, we will send to your side for closing out defects with MMD.

Once again thank you and your team for your support and help.

Best Regards,  
**VIBHOR KUMAR**

**SENIOR SUPERINTENDENT**  
**MOL TANKSHIP MANAGEMENT PTE LTD**

---

MT NORD GARDENIA ( V-1 ) / AT HALDIA

Keeping Owners off this email – just wanted to say great job in getting her berthed immediately on arrival, and saving us ~7 days wait for drafts

Nice work guys, thanks

**BEN HARDAKER**  
**LDC**

---

MT.CHEMROAD JOURNEY AT VIZAG

We would like to express our sincere admiration for your outstanding efforts in the handling of MT CHEMROAD JOURNEY at Vizag port. We appreciate everything that you have done for to have smooth turnaround of the vessel.

Thanks for all your support and the hard work and dedication to making everything a great success. We look forward to your continuous support.

Best Regards,  
**YEO JUN YANG**  
**IINO SINGAPORE PTE. LTD.**  
**CHEMICAL OPERATION DIVISION**

---

MS EXPLORER AT MUMBAI PORT

We just want to say thank you for the excellent support you provided to us during vessel stay.

We know Mumbai is not an easy port for clearance and the preparation is intense, but your team made it possible for us. Your professionalism and attentiveness made our call very successful.

You and your team are very supportive and friendly.

Kindly extend our gratitude to your team.

Thank you and we hope to work with again someday in the future. Have a pleasant day.

Best regards,

**LLOYD SEGUERRA**

**SECOND PURSER  
SEVEN SEAS EXPLORER**

---

”

SS EXPLORER AT NEW MANGALORE

We just want to say thank you for the excellent support you provided to us today.

We know it is not easy to work out all the logistics for clearance and all requirements the vessel has, especially to convince Immigration to do what is best for our guests in terms of passport processing and Face-to-Face inspection. The preparation is intense but your team made it possible for us to have a smooth Clearance. Your professionalism and attentiveness made our call very successful. You and your team are very supportive and friendly.

Kindly extend our gratitude to your team.

Thank you and we hope to work with again someday in the future.

Have a pleasant day.

**HEIKE WEISS  
CHIEF PURSER**

**REGENT SEVEN SEAS EXPLORER**

---

”

M V VENTURE GOAL AT ROZI

We thank the team for the professional services rendered which is appreciated, especially to ensure no shortage.

Kindly acknowledge receipt.

Best Regards

**ALISTAIR STARR  
STARLINE SHIPPING**

---

”

---

## Letter Of Appreciation

To

Date: 02/November/2022

Mr.B Nagaraju

J.M.Baxi & Co

Visakhapatnam, India

From

VIRONO SHIPPING S.A.

Paleo Faliro, Greece

Dear Nagaraju,

I would like to express our sincere admiration for your's outstanding efforts in the handling of Mv Kalixenos at Vizag/Gangavaram ports .We appreciate everything that you have done for both voyages of vessel at Vizag and Gangavaram ports.

We pride ourselves on your hard work and dedication to making everything a great success.

Thank you once again for all your services rendered for Mv Kalixenos.



Capt. Stavros Nikolaou  
*HSQE Fleet Manager*

VIRONO SHIPPING S.A.  
6-8 Agias Kyriakis Street, Paleo Faliro ,17564 Greece  
M +30 6951095191

”



**VOLUME 10**

**SEPT 2022**

# *Services Offered by J M Baxi Marine Services Pvt.Ltd.*

## *- “We Served & They Said”*

---

MV ULUSOY 11 at Gopalpur Port

Dear Messrs. J M Baxi,

It is well noted that vessel is cleared to sail out after completion. Evomarine Ltd. appreciate your attitude in such sensitive situation. Thanks for your support, cooperation, and prompt response.

Looking forward to work together in closest future.

Best regards,

**MIKHAIL KACHANOV**

**OPERATIONS DEPARTMENT  
FOR AND ON BEHALF OF EVOMARINE LTD.**

---

MT GOLDEN LOTUS AT KANDLA

We are very grateful for your kind and fruitful efforts towards getting the vessel cleared from Kandla port authorities. Thanks for the quality of service provided by your company.

Special thanks to Kandla office staff for your hard work are worthy of commendation. Wish to be working with you soon again in the near future in our next voyages.

Best regards

**CAPT. LI FUGANG  
SEACON TANKERS SHIPMANAGE PTE. LTD**

---

MT LILA LISBON AT KRISHNAPATNAM

I would like to take this opportunity to thank you and your team for the support and all the assistance for our visit at Krishnapatnam. It was pleasure meeting your team as well. Your team had made our visit and the vessel operation a smooth operation without any concern and getting all the arrangement as requested.

Wishing you and your team all the very best.  
Hope to see you in near future as well.

Thanks & Best Regards,

**CAPT. AJIT THOKCHOM.  
MARINE SUPERINTENDENT  
MTM SHIP MANAGEMENT (INDIA) PVT. LTD.**

---

MT STOLT VANGUARD AT KANDLA

Hope all is well, I composed this email to give thanks to all agents especially to the manager Mr. Raju for giving



me the best services, attention, guidance and care from start until I left the hospital. I was alone no family or relatives in India but, thanks to you guys the operation was successful and provision of care was always there. Appreciated your kind heart towards me. Abundance blessings to you all.

Best regards,

**HAROLD JAY C. DOREGIOS**

**30FF – MT STOLT VANGUARD**

---

M.V. LILA BHAVNAGAR AT MUMBAI PORT

Our Owners Appointed M/S JM BAXI as OPA at Mumbai call for all ship related operations and crew change formalities. The services rendered by them were to our satisfaction and beyond J.M. Baxi Mumbai operations team have cooperated with us to the fullest in carrying out their services and even did few of the things going out of the way, to accomplish the operation successfully.

I Master of M.V. Lila Bhavnagar and our entire crew onboard are overwhelmed by their support and services.

Thanks & Best Regards

**CAPT. ASHUTOSH SHARMA (MASTER)**  
**M.V. LILA BHAVNAGAR.**

---

MV STAR SOPHIA / At HALDIA

Please note your team's efforts & correspondence for the subject vessel in view of her departure Haldia is acknowledged and highly appreciated.

Looking forward to the continuation of the same at all times for all port calls as always.

Thanks and Regards

**SV- SHIP OPERATIONS**  
**ADANI**

---

VESSEL ARADHANA AT MUMBAI PORT

We appreciate the JMB Team for successfully carrying out crew change operations in heavy rains.

Great job done !!!

Best Regards,

**CHETAN JAGDALE**  
**ASSISTANT MANAGER - PORT OPERATIONS**

---

CORDELIA CRUISE SHIP SERVICES AT VIZAG

You guys have done great job handling Empress in vizag .. thanks

Keep it up and looking forward to work again with you..

Thanks.

Best Regards,

**BHARAT ACHARYA**  
**WATERWAYS**

---

”

MV KENTA V.60Y AT PARADIP

The action of the JMBaxi local agent and the supplier is very much appreciated looking after to find the parts we need for galley cooking range.

Thanks and best regards,

**CAPT. RAFAEL P. ALBANO**  
**MASTER, M.V. KENTA**

---

”

MT STOLT SNELAND [V-74 ACD ] AT HALDIA

Thanks for your co-operation and prompt action at the time of final discharge to convey message to owner and take clearance from the owner for acceptance of the figure and smooth sailing of the vessel. We expect same type of co-operation from your side in coming days.

Regards

**LALIT KUMAR RAY**  
**SR. MANAGER- PORT OPERATION**  
**INDORAMA INDIA**

---

”



**VOLUME 9**

**JULY 2022**

# Services Offered by J M Baxi Marine Services Pvt.Ltd.

## - “We Served & They Said”

---

MV TRUSTEE AT VIZAG- HANDLING HEAVY LIFT RIG KEY



Our operation is successfully completed. I would like hereby to express my appreciation towards the performance that Boskalis have received during Trustee calling port of Vizag. Please accept my warmest regards for the cooperation, performance and flexibility that were provided by your office. I will recommend for my management to re-use your services for future calls. Many thanks once again and keep up the good standards that you already have.

Kind regards,

**CAPT. VADIM KABICENKO**

**SENIOR SUPERINTENDENT  
BOSKALIS - THE NETHERLANDS**

MV TM HAI HA 988 AT OKHA

We thanks for all services provided to us during stay at Okha, i.e. CTM, Indian cargo gear book and inspections and providing D shackle / electric cable etc. I appreciate Okha team for the enthusiasm. Keep it up, Excellent coordination within team.

Thanks and Best regards

**CAPT.PHAM ANH QUANG**

**MASTER OF M.V TM HAI HA 988**

MV MINERAL HAIKU AT GANGAVARAM

I wish to express my sincere gladness and appreciation for the Very Good Cooperation and Remarkable

Services Rendered by you as a Dynamic Member of J.M.Baxi, India. It was Great comfort to know that I did the unforeseen as you could deal with anything that occurred and always assisted me on time during my Vessel stay at Gangavaram.

Many Thanks.

Kindest regards,

**CAPT. MARK ANTHONY M. CABRERA**

**MASTER OF MV MINERAL HAIKU**

---

”

MV HAPPY RANGER AT TUTICORIN

Thanks job well done. Have to say overall progress was to my satisfaction.  
Please keep up the good work with the second voyage onboard on one of our other vessel.

Kind regards.

**BAS DE JONG**

**MASTER HAPPY RANGER**

---

”

MT SANMAR SANGEET AT KANDLA

Thank you for the Very Good Work in the Sanmar Sangeet Kandla call, vessel could take Bunkers and depart on time. Kandla Team was available round the clock till the operation was completed. Keep it up.

Thanks & Best Regards,

**CAPT. SATHYAMURTHY SANTHOSH KUMAR**

**SR. GENERAL MANAGER - COMMERCIAL  
SANMAR SHIPPING LIMITED**

---

”

## MV VIATOR AT MUNDRA

Thank you J M Baxi Mundra and Kandla Team for your kind support and assistance in sailing vessel MV VIATOR on time from the Mundra Port. Promptness & Professionalism shown by Mundra team is unmatched and Relationship with the local authorities from Kandla Office is effortless. Under your solid leadership both the offices (Kandla & Mundra) functions unstoppable with sole purpose of saving money of the Ship Owners.

I would like to you for working relentlessly and for establishing smooth connection with the local authorities.

"A Leader is One Who Knows the Way, Goes the Way & Shows the Way", Once again thank you so much on behalf of entire GMS Team for leading from the front.

On behalf of GMS, we will ensure all our business for Mundra & Kandla port comes to J M Baxi, as we know extended team is always on standby for us.

Best Regards,

**RASHMIN SHARMA**

**GMS,INDIA**

---



## MT ACADIA PARK AT KAKINADA

I am writing this mail to give special thanks that agent at Kakinada was providing excellent service to us during our call at KAKINADA port on 31/05/2022. He was always polite and supporting us in port even after departure.

Best Regards

**MASTER**

**CAPT. AYDIN, MEHMET**

---



## CORDELIA CRUISE FIRST CALL AT VIZAG

It was pleasure working with you and your team on the first call of Cordelia Cruise at Vizag. You guys has done a wonderful job in a short span of time. I Sincerely appreciate and look forward to working with you in the coming calls.

Thanks & Best Regards

**ALTHAF BABJAN**

**MANAGING DIRECTOR  
FINIKS SHIPPING PVT LTD**

---



MV CAPE CAMELLIA V-25 AT MUNDRA

At the outset, I would like to take this opportunity to express our sincere gratitude to you and your team for the best support, especially for prompt reply and quick action on any matter without delays. The Vessel entered Mundra and it was handled smoothly before expected time, very good coordination with the vessel and local authorities.

The way of communication response, cooperation and support is highly appreciated. Hope on some other times to see your teams again. Thank you for everything.

Best regards

**CAPT. DOMINGO S. DIANA JR.**

**MASTER OF MV CAPE CAMELLIA**

---



SUPERINTENDENT VISIT ABOARD CHEMROUTE PEGASUS

I wish to convey my thanks for all the arrangements made for my visit aboard 'Chemroute Pegasus' from 19 - 22 June 2022. You were always prompt in your response to fulfil any request or requirements, as a result of which, my visit to Vizag port was smooth and completely hassle free.

Thanks and Best Regards,

**CAPT ANUROOP CHAUHAN**

**MARINE SUPERINTENDENT**

---



MT STOLT SYCAMORE / VOY 067 AT VIZAG

I would like to pay attention and thank the representatives of the J.M. Baxi for the good work and assistance while vessel in Visakhapatnam. Although charterer agency has been appointed and vessel first time call to port representatives of the J.M. Baxi helped with all port formalities in smooth way. The ship has not experienced any enforcement and negative impact by the authorities.

Thank you and keep up the good work.

Best Regards,

**CAPT. ANTON GREVTSEV**

**MASTER OF THE M/T "STOLT SYCAMORE"**

---



MV AFRICAN MARGAUX AT KRISHNAPATNAM

Your continued efforts to ensure a cost-effective operation of our vessels are really appreciated, thank you.

Best regards

**SOREN HANSEN**

**MUR SHIPPING DENMARK A/S**

”

**MASTER'S LETTER OF APPRECIATION**



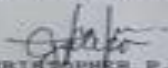
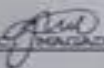
VESSEL NAME: M.V. NORD MADEIRA  
Type: BULK CARRIER  
IMO No: 9853420  
CALL SIGN: 3FTQ6  
FLAG: PANAMA  
PORT OF REGISTRY: PANAMA  
SUBJECT: LETTER OF APPRECIATION TO OUR DEAR BOARDING AGENT(SACHIN SURVE.MR)


I, Capt. Francisco T. Lamas III MASTER OF MV NORD MADEIRA WOULD LIKE TO DRAW MY DEEPEST APPRECIATION TO MR. SACHIN SARVE. FOR HIS ACTION DURING THE INSPECTION AND DOCUMENTATION OF THE VESSEL UPON ARRIVAL TO MUMBAI, INDIA INNER ANCHORAGE. THE 2 BOARDING CUSTOM OFFICER'S REQUESTED FOR MONETARY COMPLIMENT FROM THE MASTER IN EXCHANGE FOR A CLEAN INSPECTIONS.

WE THE OFFICER'S & CREW OF MV NORD MADEIRA ARE FOREVER GRATEFUL TO MR. SACHIN AND TO THE OWNERS AND MANAGERS OF JM BAKI & CO. AGENCY FOR YOUR UNCONDITIONAL ASSISTANCE THAT BEING RENDERED TO THE VESSEL IN RETURNING THE PERSONAL MONEY OF THE PRESENT MASTER OF THE VESSEL.

ON BEHALF OF THE OWNER'S AND MANGER'S OF THE VESSEL WE ARE VERY THANKFUL AND WE HIGHLY RECOMMENDED YOU AS THE BEST AGENCY HERE IN MUMBAI, INDIA.

ACKNOWLEDGE BY:

 <u>DONATO S. BUJATISTA</u> CHIEF ENGINEER	 <u>FRANCIS A. ANESAMIS</u> CHIEF OFFICER
 <u>CHRISTOPHER P. JALECO</u> 2 <sup>nd</sup> OFFICER	 <u>GIL C. MAGADIA</u> 3 <sup>rd</sup> OFFICER



Capt. Francisco T. Lamas III  
MASTER OF M.V. NORD MADEIRA

”





**VOLUME 8**

**APRIL 2022**

# *Services Offered by J M Baxi Marine Services Pvt.Ltd.*

## *- “We Served & They Said”*

---

MT PRO TRIUMPH CALLED AT NEW MANGALORE PORT

We, SK SHIPPING CO., LTD are sincerely satisfied with your kindness and services.

Hope our vessel calling much more times at India and keep working with continuously.

If you don't mind, kindly keep contact with us and please share the update Indian port's regulation and information to us.

**BEN CHOI**  
**MANAGER - OPERATION TEAM 3**  
**SK SHIPPING CO., LTD., SEOUL, REPUBLIC OF KOREA**

---

”

LAN PAN 27 BUNKER CALL AT MUMBAI OPL

Many thanks for the quick action & good operation updated. It is highly appreciated from our side and keep up the good work. After long time we have used your agency services in Mumbai OPL, we are satisfied and shall like to continue appoint you good agency for upcoming orders.

**SIDDHARTH SAXENA**  
**INTEGR8 FUELS, MUMBAI**

---

”

MV AQUILA OWNERS ARRANGEMENTS AT LO SAMPLE

I would like to thank, Mumbai Operations team for all their assistance with the dispatched spare parcel, as same was imperative to be delivered timely onboard, for clearing the Class NK's imposed condition and same was delivered as it was requested. Thanks for the provided forwarding details for parcel of LO samples.

We look forward to future cooperation.

**PANOS BEIS**  
**OPERATIONS MANAGER, APOLLONIA LINES S.A. (AS MANAGERS ONLY)**

---

”

We really appreciate your continuous support throughout subject vessel's call at Vizag & Haldia Port.

**DISHANK BHARDWAJ**  
**FOR & BEHALF OF AVENIR MARITIME PTE. LTD.**

---

”

MV BELL AT PARADIP

We wish to inform our sincere thanks and gratitude to J M Baxi Paradip and its team for dealing with Paradip

customs. As vessel was converted to coastal run and performed 3 voyages, as each voyage custom dealing was done favourable to ships account.

**CAPT. M S DESALE**  
**MASTER-MV BELL**

---

”

MT SNOW PLOEG AT MUNDRA

We really appreciate all your support and efforts for our vessel's smooth turnaround. Thanks to your entire team for the great support and timely feedback/coordination with our team matters the most, which keeps our confidence level much higher.

Looking forward for your continuous support for our future shipments.

Hope the good work continues

**AJITH**  
**DEEP SEA SHIPPING, MUMBAI**

---

”

MT SANMAR SLOKA AT SIKKA

We appreciate the good work on the Sanmar Sloka importation at Sikka. In short span of time, the work was well coordinated.

Thank you for the timely completion of the work.

**CAPT. SATHYAMURTHY SANTHOSH KUMAR**  
**SR. GENERAL MANAGER - COMMERCIAL, SANMAR SHIPPING LIMITED**

---

”

MV.VISHVA NIDHI- AT PARADIP ANCHORAGE

Thank you for taking the matter up promptly with Paradip port in order to sail the vessel Vishva Nidhi on 05.03.2022.

Despite this being charterers agent's declaration at Paradip port, J M Baxi Paradip has provided assistance to clear the vessel from port. This prompt action has helped SCI in conducting further operations prior expiry of the vessel's statutory certificates.

On behalf of SCI, would thank J M Baxi for the kind assistance. Please treat this as a small token of appreciation.

**AAYUSH AGARWAL**  
**SHIPPING CORPORATION OF INDIA LTD., BULK COMMERCIAL**

---

”

## MINERAL HAIKU AT GANGAVARAM

I wish to express my sincere gladness and appreciation for the very good cooperation and remarkable services rendered by you as a dynamic member of J M BAXI, it was great comfort to know that I did the unforeseen as you could deal with anything that occurred and always assisted me on time during my vessel stay at Gangavaram.

**CAPT. MARK ANTHONY M. CABRERA**  
**MV MINERAL, HAIKU**

---

”

## NORDIC MAYA AT KAKINADA PORT

I would like to express my sincere gratitude to your good support and arrangements in vessel Nordic Maya repair and various attendances/stores and spares supply/FW supply, etc. Please keep up the good work.

**COLIN YEE**  
**UNIX LINE PTE.LTD., SINGAPORE**

---

”



**VOLUME 7**

**JANUARY 2022**

# Crew Change Handling & Vaccination at Indian Ports

---

Thank you so much for the support extended towards disembarking the injured seaman from M.V. ITAL LIRICA at outer anchorage and shift him to a good and reputed hospital: M/s.Renai Medicity, Palarivattom.

Special thanks to J.M.Baxi Cochin office team members for the good coordination with vessel master and all government authorities to complete this procedure within short span of time especially during late pm hours.

Thank you once again to all...

**P.G.VISESH**

COCHIN OFFICE, EVERGREEN SHIPPING AGENCY (INDIA) PRIVATE LIMITED

---



We would like to convey our sincere appreciation to you for prompt arrangement of logistics in transporting the injured personnel to the hospital and thereafter treatment ashore. We understand as per telecon with your good-self that crew has already been discharged after the necessary treatment.

Many thanks to you and your team.

**CAPT. SUNNY GEORGE**

MASTER OF LNG/C RAAHI

---



Would like to express our warmest admiration for your service to us as Agents.

We are indeed very thankful and truly appreciate the sincere efforts undertaken by your good selves for the arrangements and completing the necessary formalities within the short time span.

We hope you will continue with your exceptional service in the coming years as well and our working relations will continue for years to come.

**CAPT. AMAN SAURABH**

MASTER OF LNG/C DISHA

---



We highly appreciate the way your agency has worked for this operation. Especially, liaising with our various department and successfully carrying out crew change operations, taking permission from port authority for technicians and visitors to stay onboard till 2100 hrs.

The vessel was for a short stay & we appreciate the way the operations was carried.

**CHETAN JAGDALE**

ASST. MANAGER - OPERATIONS, IND-AUST MARITIME PVT LTD

---



# Agency Services Offered by J M Baxi Marine Services Pvt.Ltd.

- “We Served & They Said”

---

It gives us great pleasure to write on behalf of our company appreciating and acknowledging the great support and assistance we have received from JM Baxi Goa.

In the past several years, we have carried out several Bollard Pull Test at Goa and every time we have had the great support of your good company

We are very eased to know that whenever we are in Goa with our vessels we are assured of successful project with intime inward/outward of vessel with the help of JM Baxi and their staff.

We would like to wish you the best of luck and thank you for your cooperation and understanding as always.

**DEEPAK BARIK**  
SUPERINTENDENT, HIND OFFSHORE

---

”

Many thanks for your assistance and corporation for this fixture till all thing smooth and meet our milestone. Quick discharging and smooth handling as usual under J.M. Baxi.

We are looking forward to work with you again for the next fixture.

Happy New Year 2022.

**CAPT.SURIN TOM**  
LIGHTHOUSE NAVIGATION, OPERATIONS DEPARTMENT

---

”

Just thought of Penning down our experience of the recent. Would like to appreciate the amazing Service provided to African Sanderling when we called Port of Mormugao for loading of Pig Iron from 19th November 2021.

Right from the time the Agency appointment went through by the Owner's MUR, the team J.M.Baxi at Goa, kept us updated of the Vessel line up, Port Regulations with Authorities and their Formalities. This was much needed and glad enough to receive plentiful Information, more than expected. The attention was immense and advises.

All the staff we interacted with was more than willing to assist and there was a sense of responsibility towards the vessel and Owner. You guys also seem to care and work in great co-ordination with each other. The Office staff and the Boarding Agent were prompt to the word and effective too.

Thank you, once again, for all the extra efforts your Office and staff have provided to make our stay effortless and a great pleasure working with your Team.

**CAPT.KIRAN R PATIL**  
MASTER / M.V AFRICAN SANDERLING / C6YG6

---

”

We, as ship's owners are grateful for your great efforts/assistance/support when our vessel calling Kandla, especially for epidemic prevention requested by us previously in order to let vessel discharge smoothly and safely.

Look forward to having more cooperation in the future, thank you.

**JASON, SUN JIAJIE**  
AM SHG

---

”

Thanks a lot for excellent co-operation and smooth co-ordination by you and vessel.

The timely sailing of vessel from Bedi with reversion was really essential and the task would not have been possible without the efforts.

We once again thanks all the team and expect to continue same for further as well.

**AJAY R. KHOPIKAR**  
SENIOR MANAGER, THE SHIPPING CORPORATION OF INDIA LTD.

---

”

On behalf of Transworld Group I would like to extend my appreciation for the good work done by you and your team for the Importation activity carried for our vessel MV.TBC Kailash @ Port Kandla.

Thank you once again for all your effort.

**RAYAN SELVAN**  
ASSISTANT GENERAL MANAGER, CHARTERING -OPERATIONS-AGENCY DEVELOPMENT,  
TRANSWORLD

---

”

I am CAPT. JASU GILBERT FARNANDO (Mastar) OF Tug Aqua Boat, writing this appreciation letter for servicing the agent of New Mangalore port.

**CAPT. JESU GILBERT**

---

”

We would like to thank you very much for your hard efforts showing all time long and your understanding of our difficult situation as long as for your industrious attention to this unpredictable matter.

We are very grateful, and we sincerely appreciate your dedication around this issue.

Thank you

**ZACHARIAS ROUSSOS**  
OPERATIONS DEPARTMENT, AIMS SHIPPING CORPORATION

---

”



J.M.Baxi is the leading agent in Kandla and they are watching the berthing movements very closely and update you the day to day basis of port movements.

**P.KUMAR**  
GEOCHEM

---

”

Thanks for all your efforts

That's why we always rate JMB as no 1 agent for our company over many year

**DINESH TEK**  
MULTIMAX SHIPPING

---

”

# Agency Services Offered by J M Baxi Marine Services Pvt.Ltd.

- “We Served & They Said”

---

We thankfully refer to our pleasant tele exchanges of this afternoon mainly requesting you to arrange a Shore Crane to place the Twin Deck Pontoons of our captioned Vessel prior departure since the Vessel's Cranes developed some technical snags.

We highly appreciate your professional intervention especially for the timely coordination with the Port Operations and ensuring that a Shore Crane is mobilized on the spot to place the Pontoons on their respective positions and later to close the hatch covers enabling the Vessel not missing the Pilot Bookings and at the end the Vessel leaving the quay as scheduled without incurring any additional cost.

We value your support and in turn will approach you in the future for all of our forthcoming Port Calls.

**venu k. pillai, gm**  
for khalid faraj shipping

---

”

Please note that MT ATHENIA vessel's main engine repaired by ship staff and vessel resumed her passage safely towards her next discharge port Haldia at 1900hrs (SMT) (UTC +6.5 Hrs)/24-09-2021, and her ETA Haldia anchorage is on 28-09-2021/PM.

We highly appreciate and grateful for your kind support and assistance during mentioned emergency period.

**Capt. Ghulam Abbas**  
Marine Superintendent, Global Radiance Group of Maritime Companies

---

”

Please note that services provided by your team were good. They were prompt and helpful. Would recommend your services.

**Capt. Hridayesh Pandey**  
Master / M.T. Barbarosa

---

”

THORESEN SHIPPING SINGAPORE PTE., LTD. SINGAPORE

---

We appreciate the efforts and initiative of your good office for the smooth operation of M.T MARIA GRACE during her call at Paradip port between 19th and 21st August for cargo discharging at SBM.

**M. N. RAY,**  
FOR JUBILANT SHIP MANAGEMENT PVT LTD, SENIOR TECHNICAL MANAGER

---

I do thank you sincerely in respect of all your good services given.  
Also this vessel went smooth despite the present situation and few hick ups.

It is a pleasure always to read your emails about progress and your efficient way of handling.

Recycling will only finish and hopefully I can get the opportunity to visit before, but this will be challenging.

Thanks again, a Great job !

**HERMAN HEYNS**  
SR PROJECT MANAGER, ST NEW BUILDING & TECHNICAL, STOLT TANKERS

---

This refers to the subject matter, we as Charters really appreciate all your relentless efforts put together for the earliest berthing of Pig Iron loading vessel MV Vantage Key enabling us to succeed in performing the shipment on time.

This support of yours saved massive financial losses for Charterers/Shippers in terms of missing LDS for failing to ship the cargo on time. Even helped Owners also to mitigate their losses as they were in a deep trouble for the entire incident.

We once again show our sincere gratitude to the entire team of PICT, Boxco and JM Baxi with a strong hope to have your continual assistance in days to come by looking forward to a long term mutually beneficial biz relationship.

**ATTAR SINGH**  
VP - SHIPPING & PORTS SCM, RASHMI GROUP

---

I would like to thank you for your services & support for our good vessel MV Optimax II call at Hazira.

You were personally on top of ground operations coordinating with all parties involved & updated us timely on loading ops.

I appreciate your efforts for our vessel's smooth turnaround & look forward to work together in future as well for any vessel's call at Hazira.

**SHAILENDRA SINGH CHAUHAN**  
MULTIMAX SHIPPING DUBAI

---

Thank you for your help in getting this vessel loaded and sailed with no issues. We much appreciate your efforts, diligence and pro-activeness to identify and resolve issues.

**ABDULLAH**

LDC (LOUIS DREYFUS COMPANY)

---



I wish to express my sincere gladness and appreciation for the excellent cooperation and remarkable services rendered by you as a dynamic member of J.M. Baxi, India.

It was great contort to know that I did not have to worry about the unforeseen as you could deal with anything that occurred and always assisted me on time during my vessel stay at Visakhapatnam.

**CAPT. ALI SAID**

MASTER OF MV PLATAMON

---



# Crew Change Handling & Vaccination at Indian Ports

---

We are pleased to know that 16 offsigners have been vaccinated. Thanks for arranging a smooth vaccination drive for the offsigners of Jag Akshay.

Well done! Keep up the good work.

**CAPT SURYAPRAKASH R.SHARMA**

HEALTH, SAFETY, ENVIRONMENT AND QUALITY (HSEQ) , GREATSHIP

---

I am back home and recovering well.

My medication at the Apollo Hospital in Krishnapatnam, Nellore went very well. Doctors and other medical staffs provided me with best treatment possible. Also, I would like to thank JM Baxi at Krishnapatnam, for constantly looking after me and my treatment and providing me with the best facilities possible. We never met before, still put all the efforts to help me recover soon.

Thanks to other members who helped me to reach home safely. Also, thanks to my posting officer, for continued support and guidance. Thank you everyone.

**RAVINDRA KUMAR RAY**

CREW – MV.VISHVA JYOTI

---

We very much appreciate your efforts to get with the vaccination drive on subject vessel at a short notice when in no other port in Gujarat we were able to get the same organized.

Thanks for your wonderful support in keeping our crew Safe and healthy.

Good show, keep up the excellent service !

**LATHA**

SANMAR GROUP

---

Pleased to note that out of 27 On-board staff, 20 staff were administered with 1st dose of Covishield Vaccine, 5 staff were given second dose of Covishield vaccine. 2 staff (Self & 3rd off) already vaccinated prior joining ship.

I take this opportunity on behalf of all crew members aboard Swarna Ganga to thank all people addressed for the support rendered to make vaccination drive possible onboard.

**CAPT. SHARATH R MENON**

MASTER SWARNA GANGA

---

The Vaccination for the crew members was done in a very good and timely manner and went very smooth.

Thank you for your good cooperation.

**CAPT MANOJ PANDEY**

MASTER / M.V.JAG AALOK

---

# Agency Services Offered by J M Baxi Marine Services Pvt.Ltd.

- “We Served & They Said”

---

I would Like to thank J M Baxi Company for all they Did during our stay at Kandla Port. I would like to thank Baxi Kandla team for their good attendance Both at anchor and at Berth. Making all necessary arrangement in good order.

**MASTER**  
EAST WIND

---

”

MT LOUKAS I - SAILED HAZIRA AND KANDLA

Definitely, we are happy with the service provided. We have a trusted partner in India and hope you continue to provide a very good service.

Many thanks for your very good service to make possible a smooth and safe operation at India.

I hope we have the opportunity to work together again.

**JORGE MARTÍNEZ**  
OPERATIONS, MARFLET MARINE S.A. , SPAIN

---

”

Thank you for good performance.

We really appreciate that good arrangement and quick response all the times.

Look forward to work together in near future.

**TKS N BRGDS / J.S.BYUN**  
WOOHYUN SHIPPING CO., LTD., KOREA

---

”

It's really great teamwork and absolutely a remarkable demonstration of hard work and persistence.Thanks a lot for the timely efforts especially on weekend when you expect lot of troubleshooting. It has really helped SCI in many ways and SCI sincerely congratulate all the officers including you, who are involved in this work.

Keep it up and request pleas continue to offer your such co-operation in future.  
Thanks a lot !

**AJAY R. KHOPIKAR**  
SENIOR MANAGER, THE SHIPPING CORPORATION OF INDIA LTD.

---

”

Thanks for the sailing report and your close cooperation for this call that led to the successful management of the internal transfer operation that saved valuable time for the next voyage.

**FRANCESCO BEROLDO SHIP'S OPERATOR**  
M.O.L. CHEMICAL TANKERS EUROPE LTD.

---



MV LAKE COMO / AHPPL HAZIRA

I believe Adani Hazira is handling PCC – RORO containers operation for the first time. Would therefore, like to thank you & your team and appreciate your excellent co-ordination and support. The operations went on smoothly as desired.

Thanks once again.

**JJO**  
ZIM

---



MT Maria Glory

AT the outset, I would like to take this opportunity to express our sincere gratitude to you and your team for the best support and especially for your prompt reply and quick action on any matter without delays. Vessel entered at Bedi for coastal conversion.

It was handled very smoothly before expected time. Bunker supply was arranged in very short notice, excellent coordination with my vessel and local authorities.

The way of communication, response cooperation and support is highly appreciated. vIt will be our pleasure to work with your team once again.

Thank you for everything

**BEDI ANCHORAGE**  
MASTER, ASHOK KUMAR M. TANDEL

---



I, Captain of Mv Aprilia, do appreciate the team of M/s J M Baxi & Co. as Agent for their timely support and quality services provided during vessel stay at Port of Paradip.

Thank you very much for your cooperation!

**CAPT. SERGIY MARYNOV**  
MV APRILIA NASSAU/BAHAMAS

---



# Agency Services Offered by J M Baxi Marine Services Pvt.Ltd.

- “We Served & They Said”

---

We sincerely thank for timely assistance rendered by you in obtaining the requisite permission from authorities and PLL terminal to facilitate the sign off of GEO Mr. Loveless Johri on humanitarian ground at such a short notice despite today being the holiday.

Its indeed during hours of need, the true worth of a person come to fore.

We truly appreciate your kind consideration and the effort undertaken by your good self.

**CAPT. MANISH KUMAR PANJIYAR**  
MASTER OF LNGC ASEEM

---

”

Like to place on record the timely and well executed jobs done by 3 of your branch offices in executing Crew changes despite limited time and constraints.

Port Bedi,Kochin Port and Kandla Port.

My Compliments to the BM / Thakkar Bhai, Sajith, Raju Bhai and their team and to Christopher for the coordination.

This is what I expect from an agency

Never said No .

**GREAT EASTERN SHIPPING COMPANY**

---

”

Deceased Final rituals AT GANDHIDHAM

We are sincerely grateful to your entire team at Kandla for the out of way support given in this difficult time and for braving through this difficult and sad task.

Our association and mutual trust is truly proved in such challenging times.

We are also grateful to the offices of DPT, MMD, PHO for their understanding and complete cooperation. It was also a very painful experience for the entire team of SCI.

We pray for the departed soul.

**SANJAY BANDEKAR**  
GM TC, SHIPPING CORPORATION OF INDIA

---

”

Thank you for the co operation and patience. Your service was absolutely delightful and wish you all the success.

Great job!!!!



Full marks for the task.

**CAPT. SHEKHAR DWIVEDI**  
MASTER M . T . LOUIS P

---

”

It was indeed a good arrangement made by your good company for arranging vaccination of all crew members on board at Kandla OJ 5.

Timely boarded the vessel with your team along with medical staff. Medical staff explained all queries & possible side effects and gave medicines to all crew members to minimize side effect of Vaccine.

Once again thank you all from all ship staff for arranging Vaccination drive on board.

**CAPT. J M TIWARI**  
MASTER, M.T. SARANGA

---

”

I, the master and all crew onboard would like to convey our deepest thanks to the well known JM Baxi & Co. under the leadership of Kandla representative of J.M. Baxi for arranging vaccine in good hygienic manner for everyone onboard MV Onyx

It was a great day for the crew on board seeing such an arrangement made by JM Baxi and the health team. Also it was a great relief for the crew to get vaccinated during this pandemic situation to continue working on board without the fear of contacting the virus and getting sick.

Thanks once again for all your efforts and cooperation in getting the Vaccine on board in time.

**CAPT. ANDRIY AVDYEYENKO**  
CE SANU ONYX

---

”

# Agency Services Offered by J M Baxi Marine Services Pvt.Ltd.

- “We Served & They Said”

---

Appreciate the professional way JMB has met our needs and expectations. Thank you.

**CAPT. AROOP BANERJEE**

MANAGING DIRECTOR, PIL INDIA, MASTER OF M/T ELONA

---

We would like to take this opportunity to thank and appreciate the entire Team of J. M. Baxi for their excellent Services extended during the Shipment of Mill Scale per M.V. STAR ERACLE.

**MRS.R.NAIR**

K K ENTERPRISES {SHIPPER}

---

Appreciate for you and your team’s support / assistance/ kind/ enthusiasm / professionalism help my vessel berth/operation/sailing smoothly there.

We really hope to have more chances to cooperate with your good company in the future.

**MS SUSAN/ MS LUCY (+84.902157238)**

ITC INTERNATIONAL TRANSPORT AND TRADING JSC, VIETNAM

---

Thank you for this detailed summary of port calling.

It has been a pleasure working with JMB on this voyage. Your efforts to save us costs and time are highly appreciated. Looking forward to work with you on future voyages to India

**MERON FRIDMAN**

SHIPPING OPERATIONS, ICL GROUP, ISRAEL

---

It is always nice to hear from old friends.. as a matter of fact.. very olds..1980 as [perhaps the first time when I interacted with JM Baxi!

We hope to catch up on our next project and thank you very much for the great coverage by your team in the last 10-12 months. It has been top class and very informative.

**CAPT. ANUJ SAHAI**

T&T SALVAGE ASIA PTE. LTD.

---

# Agency Services Offered by J M Baxi Marine Services Pvt.Ltd.

- “We Served & They Said”

---

M/T Chemroad Wing at Cochin anchorage

We would like to express our sincere appreciation for your good support and kind cooperation for Auto Pilot repair jobs with successfully completed without further delay.

**IMS/TECHNICAL S.I KIM YEON-JUNG**  
IINO MARINE SERVICE CO., LTD.

---

”

The vessel continuously doing voyage from Vadinar to Mundra and myself personally feel that at Mundra J. M. Baxi agent handling ship in great professional manner and performing duties including timely update about vessels berthing scheduled and other formalities well in time without any delay.

I would be highly appreciate with his professional approach towards vessels handling and other formalities.

**CAPT. RAVI KANT VERMA**  
MASTER, M. T. COURAGE

---

”

Good work. One of the only ports in India, where the agent is active and ensured that amount refunded at the earliest

**NEEL MAHENDRA**  
GREATSHIP

---

”

I appreciate very much your handling services to MV GOLDEN STAR during port stay at Adani terminal. Your understanding, cooperation, good effort in dealing w/ih authorities for inward /outward documentation, No hassle and or headache to the Master and crew, quick service, knowledgeable and professionally excellent in performing the ship and shore activities.

Maintain your good works and you are the asset to your agency. Hope to see you again and more power.

**CAPT. A. CAPERO**  
MASTER - M/V GOLDEN STAR

---

”

Thanks for your support during our recent call at vadinar. Your team have been very efficient in co-ordinating our port operations and clarifications and wish to be working again with your team on our next future calls.

**CAPT. DARWIN CLARK A. BERING**  
M. T. NORDIC SKIER

---

”

We would like to express our sincere appreciation for your good support and kind cooperation for Auto Pilot repair jobs with successfully completed without further delay.

**IINO MARINE SERVICE CO., LTD.**  
TOKYO OFFICE

---



Thanks for handling the situation smoothly. Understand the difficulties Customs might pose, especially this is a new team boarding our vessels, much appreciated the support as always.

**TANGUY BOUVY**  
STOLT TANKERS, DUBAI

---



J. M. Baxi Goa Team did a fabulous job by obtaining necessary permission for the additional two OS who were planned only on last weekend.

Owners and our Technical / ship managers have expressed their thanks to process and connect the additional two crew in such short notice.

Indeed a job well done and sincerely appreciate your services to all your customers in such critical times.

Thank you from all of us in Wallem.

**PRASAD JANARDHANAN**  
CREWING MANAGER

---



Thank you very much for the support and prompt responses by J.M. Baxi team a during our call at Sikka.. I strongly recommend your agency for future cooperation if any of our company vessels call Sikka port.

**CAPT. DORDE PETROVIC**  
MASTER OF M/T ELONA

---



# Agency Services Offered by J M Baxi Marine Services

## - “We Served & They Said”

---

Firstly we would like to take this opportunity to express our sincere gratitude for your strong support for recycling procedure regarding Senshu Maru of Alang, and it has been a pleasure for us to work with you again.

Thank you for your every arrangement and especially for your prompt reply and action 24/7 without any delays and very good cooperation with us as well as with local buyers and their agent.

Our vessel was delivered to the buyers smoothly, and today safely beached without any delay with the cooperation of all parties concerned.

We would ask your continuous support for taking care of our crew members until their departure from India.

### **IZUMI SEKIDO**

MITSUI O.S.K. LINES, LTD., ON BEHALF OF INDIGO TRANSPORT INC. & EX OWNERS

---



Thanks to all the efforts during loading, trying to speed up ops, always giving timely information.

I truly feel very comfortable with the vessel in your hands.

Looking forward to the next one and of course we need all the luck

In Haldia – J M Baxi would always be my first choice

### **CAPT. FABIAN SALDANHA**

COMMERCIAL DIRECTOR - NEPA PROJECTS AND INVESTMENTS

---



The team of JMB have done an excellent work in handling both the vessel MV Nordeney and Mv Esbjerg wrt to agency/ops/stevedoring and customs clearance.

The team executed well with very good planning and co-ordination in handling of both the vessels with containers and break bulk. We look forward to similar support at all times by team JMB.

### **R. MURALI MANI**

AFCONS INFRASTRUCTURE LIMITED, A SHAPOORJI PALLONJI GROUP COMPANY

---



J. M. Baxi, Goa, Cruise Ship Norwegian Escape had fantastic experience for Crew change both for Crew sign off and this time sign on. We can honestly say the fastest and professional experience was at Goa Port.

Keep up the good job.

### **NICKSON ADRIAN**

---



LUDWIGSHAFEN EXPRESS - illness 3/E - MEDICAL EMRGENCY / New Mangalore.

Many many thanks for your swift and professional assistance! It is a huge relief to be supported in such a manner and I am grateful for your help.

Happy New Year – and thank you for making it indeed a happy beginning!

**SILKE MUSCHITZ**

SENIOR DIRECTOR MARINE HUMAN RESOURCES, HAPAG-LLOYD AG, HAMBURG

---

”

Efforts/Shore Support/Co-ordination of the shore staff is much appreciated by all the ship staff on board for the crew change carried out at Krishnapatnam on 30.May.2020.

MANY THANKS IN ADVANCE FOR YOUR GOOD CO-OPERATION.

**CAPT M.BALAKRISHNA**

MASTER, DECCAN PRIDE

---

”

e are very happy with the services you've provided for NIP-H as well as the previous vessels. We really hope that we will be able to work with you again, though we don't want to scrap our vessel anymore.

Again thank you very much for your assistance from ARC-H.

**KLINE TOKYO (CCGP-CFT)**

H. SUGIYAMA(MS)

---

”

# Crew Change Handling at Indian Ports by J M Baxi Marine Services

---

We would like to place on record our sincere thanks for the well-coordinated execution of the crew change at short notice by your team. Following timings received from the Master.

1830 hrs : Arrived Cochin  
1900 hrs : Tug boat Ocean Pioneer alongside  
1912 hrs : Ocean Pioneer away with  
C/Ck Yadav.  
2112 hrs : Received permission to sail from Cochin port control  
2118 hrs : Resumed passage to Ras Tanura  
We take the Opportunity to wish you all a Happy New Year!

**CAPT BALARAM MAHAPATRA**  
HEAD MANNING OPERATIONS

---



This is to put on record our sincere appreciation for carrying out a smooth crew change for the 18 joiners and 19 off-signers on JAPIN ARROW.

The arrival of the joiners was well coordinated, including airport pick up and transfers to the hotel. Coordination for carrying out Covid test as well as PEME was well organised and smooth.

For the off-signers, obtaining clearance in the early morning of 07<sup>th</sup> August was seamless. The Tug Boat, in spite of rough seas departed on time, thus ensuring timely disembarking of the off-signers. Hotel stay and Covid testing of off-signers, transfers to connect scheduled flights was smoothly coordinated. On behalf of our Managing Director Capt K.S.Paintal and all the staff at Elite Mariners, I take this opportunity to thank JMB team in Cochin for ensuring a successful crew change on JAPIN ARROW during these Covid times.

**CAPT. KAUSTUBH V. PRADHAN,**  
GENERAL MANAGER, ELITE MARINERS PVT LTD,

---



I must say this has been one of the best calls in Haldia !

We lost a couple of days unfortunately, however the communication , the expertise and the feeling that we have been well taken care of was always there.

What I liked best was the fact that whenever there was an issue – it was communicated promptly !

Gents – you guys will definitely be my go to guys in India !

Thanks a lot .! and I hope we are able to cooperate more – not only in Haldia- but also in other ports !

**CAPT. FABIAN SALDANHA**  
COMMERCIAL DIRECTOR - NEPA PROJECTS AND INVESTMENTS

---



Elite Mariners- Crew change at Cochin on Pine Arrow and Aracari Arrow Further to our communication on the above subject, we are pleased to inform you that the crew changes on both the vessels, Pine Arrow and Aracari Arrow have gone very well. All the off-signers have reached their respective homes safely. This is to put on record our appreciation for carrying out a smooth crew change on both these vessels.

On behalf of our Managing Director Capt K.S.Paintal and all the staff at Elite Mariners, I take this opportunity to thank the entire team at J M Baxi Cochin for ensuring a successful crew change.

**CAPT. KAUSTUBH V. PRADHAN,**  
GENERAL MANAGER, ELITE MARINERS PVT LTD

---



Appreciate the timely efforts put in by your good office in resolving the below issue between vessel and terminal.

Your proactive approach in arranging a reconciliation meeting between vessel management and harbour master has avoided delays to vessel and chances of vessel being shifted to anchorage.

Keep up the good job.

**CAPT. SAKET JAGATI**  
BULK DIVISION, THE GREAT EASTERN SHIPPING CO. LTD.

---



Thanks to you all, for the continues follow-up and backing to make this maiden voyage of Milaha a success. Convey our management's gratitude

Mr. Sushil Mulchandani as well.

Thank you so much for all your support, much appreciated.

**SURESH ERATH**  
MANAGER - SHIP SERVICES AND MARINE PROJECTS SHIPPING AGENCIES

---



I am Anmol Alok Mathur , Third Asst. Engineer working for K - Line. Recently I had joined a vessel - Setagawa from the port of Kochi on the 11-July-2020 with J. M. Baxi as appointed agents. I was nothing but impressed seeing the professionalism of agents J. M. Baxi at Kochi, right from my pick up at the airport - to my joining to the vessel, the entire process was smooth and carried out safely.

Understanding that these are no ordinary times, with so many barriers to a successful and safe crew change, all was handled very well. The hotel staff at Kochi were courteous and kind, the hotel pick up for medical checkups were extremely prompt and punctual. We were well informed about our schedule for joining and all necessary steps were taken for a safe crew change.

I would like to specially thank Baxi Goa and Baxi Cochin for their kind cooperation and professionalism in carrying out these operations well and free of any hassle.

**ANMOL ALOK MATHUR**  
MARINE ENGINEER - M.T.SETAGAWA, K LINE

---





M. T. STI Onyx at Cochin  
Congratulations on successful completion of this critical crew change.

It is a pleasure working with your agency in Kochi executing these crew changes with minimum delay to the vessel.

Your contribution is highly valued by our team.

Many thanks for your support.

**YATIN KHAMKAR**  
SCORPIO MARINE MANAGEMENT IND PVT. LTD.

---

”

Thanks a lot to J. M. Baxi timely and Prompt actions Joining of three Officer and Crew.

Would not have been possible. This is really a thorough Professional competence observed by Baxi Paradip as Master called them early Morning and woke up and apprise the situation and J M Baxi personnel very promptly acted in coordination with Master and placed all joiners on board just Prior Sailing out with Pilot on board.

Paradip Office personnel also managed to deliver four bags PPE for the Crew sent by CSPL Mumbai at the time of Cast off of the Ship from MPB Paradip Jetty.

Keep up the good performance.

**CAPT. PANKAJ VERMA**  
MASTER- DARYA RAMA

---

”

I wish to express my sincere gladness and appreciation for the excellent cooperation and remarkable services rendered by Baxi Vizag as a dynamic member of J. M. Baxi, India.

It was great comfort to know that I did not have to worry about the unforeseen as you could deal with anything that occurred and always assisted me on time during my vessel stay at Visakhapatnam.

**CAPT. ALI SAID**  
MASTER OF MV PLATAMON

---

”

The word of appreciation from our office , I would like to thank you & your staff for all the help that you have done in materializing this crew change; especially for the prompt messaging & keeping everyone informed of the developments throughout.

**CAPT. MILEN RAJ.MASTER / HIGH MERCURY**

---

”

As you know, as much as we are demanding, we can be as grateful to partners that have served our ships and crew needs so well. It's been a very long and difficult path to the success we have achieved, by repatriating 5000+ Indian crew to their homes, in the comfort of their family environments and avoiding altogether unnecessary institutional quarantines before seeing their beloved ones.

It is important to recognize that the hard work of your teams in Mumbai and Goa, not only made this success possible, but have never give up one single moment; through difficult changes in the local and national policies, hiccups at port level with berths cancelled that were earlier confirmed, complicated approval processes to accept a berth, and many other difficulties along the way, I believe I can say it out loud: your teams have been tremendously heroic in their efforts and energy poured into this huge repatriation project.

At no time, I was unable to reach your team to ask for updates, help on solving an issue or just get reassurances on the process we were all working on: days, nights, it didn't matter to the JMB team, the only important thing was the final result and goal of succeeding in this ambitious plan, through turbulent days and, let's not forget, in the middle of a pandemic that affected most of your teams also in a personal way, with red zones and lockdowns in place, that made all of the above, already complicated and ever-changing environment, a professional and personal nightmare to be in.

I haven't enough words of gratitude for you and the teams in Mumbai and Goa, who spent so many days in achieving such an important goal for our company, ships, crew and their families, so please accept this email as a recognition for all that your teams have done, we all know how difficult it was for everyone involved, our appreciation and admiration goes unconditioned to the JMB team.

Thank you once again for a perfectly planned and executed project.

**ALESSANDRO CAROLLO**DIRECTOR  
ROYAL CARIBBEAN CRUISES LTD.

---



I thank J M Baxi for all the assistance and help rendered during my stay in Bhavnagar. Even though I still do not understand how I became covid19 positive and rest of the crew was found to be negative which is one concern which will always remain in my mind.

I thank you J. M. Baxi for all the assistance and help given to me during my quarantine days at Bhavnagar, quickly shifting me from hospital to hostel to hotel in 8 days.

I thank God for He protected me from any covid19 symptoms or felt sick during this entire period of quarantine even though I was amongst the covid19 patients with breathing difficulties and on oxygen.

Thank you very much and God Bless you all.

**CAPT. ELIZEU FERNANDES**  
MASTER/EX COUGAR ACE

---



Thanks to all for arranging this crew change in this extraordinary situation with excellent coordination.

**SUNIL UNNI**  
FLEET MANAGER , ANGLO EASTERN SINGAPORE

---



On behalf of K Line India Pvt Ltd would take opportunity to thank you and your team for rendering exemplary services during our vessels call at Jaigad port in month of April'20.

You have taken all necessary steps protecting owners' interest & have left no stone unturned while communicating with several parties, ensuring vessels operations are smoothly continued during critical situation of COVID-19.

Belated, but we acknowledge and appreciate your commendable services & are confident to receive same in future.

**SUSHANT KHAIRE**

"K" LINE INDIA PVT.LTD.

---



Many thanks for the prompt jobs carried out at Pipavav berth for the vessel MV Vishva Vijeta during these extremely tough situation. We appreciate the efforts put in by you and your team.

**AAYUSH AGARWAL**

SHIPPING CORPORATION OF INDIA LTD.

---



Our special thanks for the extra help in purchasing urgently needed personal items for the ship's crew like medicines etc in these difficult Lockdown circumstances. Without these items it would be difficult for crew to sail extended periods because all crew cannot be relieved at the same time.

In addition to being very helpful, the official agency work has been done in good time ensuring a very smooth operation. The landing of the Load line certificates to IRS office for endorsing and back was also done in good time, ensuring there was no delay or stress on ship's staff.

We hope to keep coming back to Sikka more often and working with you again and again. Till we see you again, good bye and take care.

**CAPT. JOHN FERNANDE**

MASTER, M.T.JAG APARNA

---



The arrangements and the assistance provided during the joining were well co-ordinated.and your Sikka office kept us updated of the local requirement and assisted well. Thanks for your good co-ordination in Jamnagar for getting the medical examinations completed and immigration completed in good time.

Your team's efforts are commendable and please continue with the good work in the times of this pandemic and otherwise.

**CAPT. DEEPAK GOYAL**

MASTER, DHT PUMA

---



I Sidika Surabhi, employee of Shipping corporation of India thanking you for your service and help at Kandla port for my signoff. I am very greatfull of your support and help.

**SIDIKA**

---



I would like to thank you and Baxi Goa team for our successful crew change on M.V. Chinook during this pandemic Corona period. I was struck at Molem Goa South border from 1330-2230(IST) on 03rd May '20. I was totally exhausted at that time. I was escorted by Goa police from Molem South Goa check post to Vasco Residency when Baxi Goa spoke to some minister of Goa. This was endorsed by the incharge of that check post (SI). Once again I would like to thank you & your team on behalf of all on signer & off signer for the successful crew change during this Corona period.

**THOMAS JOSEPH**  
MASTER OF M.V.CHINOOK

---



Thank you so much in assisting us in getting the e-pass of the master. It was not only Epass but Covid test, transport arrangements for this master. Goa office took personal interest and saw this through. I am sorry if my constant calls disturbed you.

The commitment from you which makes our belief in JM Baxi much stronger. You have justified our decision to give our vessels LPG/C Shaamit and LPG/C Pyxis Alfa to your company.

Kindly see this through till the master makes it to Kerela.

**CAPT. SANTOSH SINGH**  
ASSISTANT GENERAL MANAGER, ANGLO-EASTERN SHIP MANAGEMENT (INDIA) PRIVATE LIMITED

---



Would like to thank all personnel involved, for their cooperation in the smooth port call of Torm Titan at JNPT, Mumbai in spite of the COVID challenge.

All formalities were completed and conducted in organized, swift & safe manner.  
Appreciate JMB teams promptness and professionalism.

Keep up the good work gentlemen.

**CAPT. RAVISH ANANTHAKRISHNAN**  
MASTER- M.T. TORM TITAN

---



Another seamless and silent crew change completed, amidst the mayhem of the chartered flights scenario Team JMB Kochi, many Thanks once again for all your feedback, follow-up and arrangements to ensure this was without a glitch.

Our Thanks to all the joiners who consented to join amid these uncertain times and also to the off signers who waited patiently for their relief.

**ROHANN MARK MARTIN**  
GENERAL MANAGER, ANGLO-EASTERN SHIP MANAGEMENT INDIA PRIVATE LIMITED

---



MT BW KALLLANG at Kochi  
This was good coordination and we are glad that this was managed in minimum time possible.

Next crew change on Hafnia Andrea at Paradip tomorrow.

We look forward to have more such events with you guys.

Keep up the good work.

**DEEPU KISHINCHANDANI**  
VICE PRESIDENT, BW MARITIME PTE. LTD. INDIA BRANCH OFFICE

---



Many thanks for your support. Your organisation has been an excellent support during this difficult time .Your team in Mumbai and Kochi has been excellent and proactive .

Our management appreciates your support and assistance .

Please keep up the good work .

**CAPT ALBE ZACHARIAH**  
MANAGER-DRY – OPERATIONS, MOL MARITIME (INDIA) PVT. LTD.

---



We ZIM / GSL team, would like to place on record the excellent and smooth handling of the Subject PCC vessel in Mumbai port. Times were difficult, especially being lock down period, But You & Your team's sheer dedication, Close co-ordination with all authorities & Customers, Ensured that the vessel could seamlessly carry 1129 units vehicles. Thanks once again to the entire JMB Team!. Much appreciated your efforts Keep up the good work.

**JIJO OUSEPH**  
ASSOCIATE VP- OPERATIONS- ISC & MALAYSIA,  
ZIM INTEGRATED SHIPPING SERVICES (INDIA) PRIVATE LIMITED,

---



I have now had time to go over the Pine Arrow at Tuticorin operations and would like to share my feedback with you.

First off, I do appreciate that this was really difficult operation in view of all restrictions that people were working under and to still have managed to pull it off is commendable indeed.

Team at Tuticorin has a very positive attitude and willingness to get things done and are very much appreciated.

I also commend all the stevedores, supervisors, lashing and welding gangs who came out despite lockdown to work and get the job done. Many thanks to them all.

**VINOD R. BALI**

OPERATIONS, S. E. ASIA, G2OCEAN

---



J. M. Baxi – Kochi –Once again, your follow-up, documentation, the care taken to ensure the joiners are safe, and your constant updating us of the crew change process, is invaluable and without your support there in Kochi, we would be not be able to relieve ourselves here of the stress to make this crew change a success.

Please accept our sincere gratitude and also convey the same to your teams at JM Baxi - Kochi office.

We have one more coming up within the next couple of days, and we are sure that this will be pulled off too with no problems whatsoever.

**ROHANN MARK MARTIN**

GENERAL MANAGER, ANGLO-EASTERN SHIP MANAGEMENT INDIA PRIVATE LIMITED

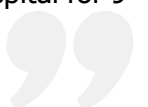
---



Pumpman Mr Cesar Darunday - MT Stolt Sequoia

I myself just want to thank your good office and colleague, who took care of me while i was in the hospital for 9 days and for taking care of my personal belongings.

---



Thanks very much for your great assistance to the vessel during our stay at Tuticorin especially w.r.t. the crew shore passes, Lifeboat lowering permission and Ch.Eng immigration assistance, Shore crane relocation, landing FW samples to Synergy Pune etc.

The problems we face with having several agents appointed by various ship's interest in the same port has been discussed at length with the Synergy Suptd. and I am sure it will be taken up at the appropriate forum.

**CAPT.D.F.LOBO(MASTER - FAIRCHEM CONQUEST)**

---



Thus by far, this medical case is the most difficult and complicated we handled during the time of the pandemic. Everyone, from your side, the ship and our ships operation dept worked hard to get the things done efficiently but we are limited by the restrictions imposed because of the contagion brought by COVID-19.

**ROLANDO CALIZO**

WELFARE & BENEFITS MANAGER, STOLT SHIPOWNING

---



MT Chemroad Sea at Hazira

We are very pleased with your close follow up to effect the joining of our sea staff in a record time.

This is the first normal crew change post Covid-19 at this port and were facing lot of challenges, however we always had faith in JMB. Same way Paradip crew change on our other tanker Sunlight Express was done in a very professional manner. Your close follow up and personal presence during the event has ensured that the crew could join the vessel in time. Thanks a lot!!!! Will await update on off signers, which please arrange only upon vessel's departure to have maximum handover time.

**CAPT ARUN KUMAR SHARMA GENERAL MANAGER**

ANGLO-EASTERN SHIP MANAGEMENT (INDIA) PRIVATE LIMITED

---



Thank you for treating me as one of your family and it helps me a lot not to worry of anything. it's hard to spend time with the person in the hospital you barely know and I am a total stranger to them. But they did it without hesitation, not because it's their job as what i can see , but because they have a good heart and they loved what they are doing.

Thank you once again and God bless your good office.

**CESAR DARUNDAY**

---



I take this opportunity to thank and appreciate the work done by Baxico Team with regard to obtaining the Conversion inreasonably shore test possible time in spite of Lock down. Vessel converted to coastal at 0015 LT/12th.

**CAPT.R.MALHOTRAMASTER,DESH SURAKSHA / AVBD**

---

